

Saltash Community Space

A vibrant green realm
in the retail heart of the town



Summary of Community Involvement

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The Brief

The Saltash Town Team, in partnership with Saltash Town Council aspires to create a revitalised green space which would be able to host events, offer improved facilities for outdoor relaxation and bring the community together, as well as enhancing the viability of the town centre as a retail and leisure destination.

Saltash Town Council, working on behalf of The Saltash Town Team, secured Town Vitality Funding for a feasibility study from Cornwall Council.

Following a tender process Architecture by Studio Hive and associated consultants were appointed to take the project forward. Avril Baker Consultancy (ABC) role was to lead on engagement and consultation.

Engagement Approach

The engagement approach was to consult with stakeholders and members of the public in two stages.

- **Early engagement** - In April, groups and individuals representing a broad range of interests in the town were invited to participate in workshops to help inform the options to be considered for further study.
- **Public consultation** - In June, wider public consultation with Saltash residents and businesses took place on the shortlisted options. Consultation was carried out online via dedicated web pages on the Town Council website, along with a face-to-face public exhibition in the Guildhall.

Key stakeholders

A list of key stakeholders was compiled in conjunction with the Town Council (*see appendix A*) to represent different interests within the community and/or organisations likely to have an interest in the project. Individuals were invited to participate in early engagement and public consultation.

Stakeholders included youth groups, heritage groups, local businesses, churches and schools.

Near neighbours

All the sites identified are in the town centre. A catchment area of addresses including homes and businesses within the study area was drawn up and a leaflet advertising the public consultation events was hand delivered (*see appendix B*).

Wider communications

In order to reach as many people in Saltash as possible, information was published on the Saltash Town Council website, on their Facebook page and press releases were issued to local media.

- **Saltash Town Council website**

Information about the project was added to the Saltash Town Council website and was updated as the project progressed. A separate microsite was created for the public consultation, linked to the Town Council's website. (*see appendix C*)

- **Media & social media**

Press releases were issued at key milestones to local media including Saltash Observer, Cornwall Times, Plymouth Live and an advertisement was also placed on the front page Saltash Observer to guarantee media coverage. (*see appendix D*)

Saltash Town Council's Facebook page was widely used leading up to the public consultation and posts were shared into local Facebook groups such as Saltash Community and Saltash Online. (*see appendix E*)

- **May Fair**

A printed leaflet was handed out to public attending the May Fair and individuals who were interested in being kept informed provided email addresses. (*see appendix F*)

Town Team/Town Council meetings

Meetings with the Town Team/Council have taken place at key milestones during the project particularly to share material before the engagement workshops and the public consultation and following each stage to review feedback.

Meeting with Town Team | Thursday 9 March 2023

At this initial meeting the members of the consultant project team were introduced. A presentation was given by the project team to update the Town Team members following a site walkabout and to agree the proposed programme of activity and milestones.

Meeting with Town Team Steering Group | Wednesday 5 April 2023

The meeting focused on the initial assessment of the potential sites and the stakeholder engagement plan.

Sites discussed included: Eastern Gateway, Alexandra Square, Culver Road Belle Vue East, Belle Vue West, Victoria Gardens and Central Fore Street whilst the post office site is unlikely to be viable due to the lease and relocation costs.

Meeting with Town Team Steering Group | Wednesday 17 May 2023

The meeting focused on the feedback from the engagement workshops and how this would inform the scope of public consultation

Meeting with Town Team Steering Group | Wednesday 8 June 2023

The meeting focused on agreeing the activities and content of the public consultation

Meeting with Town Team Steering Group | Wednesday 21 June 2023

The meeting focused on reviewing the public consultation feedback to date and ways of encouraging further responses. It was agreed to extend the consultation period and to display the exhibition in the library.

Meeting with Town Team Steering group | Thursday 27 July 2023

The Studio Hive team present the draft report and recommendations for discussion and input.

Engagement & Consultation Activities

Involving the community took place in two stages, starting with early engagement with key stakeholders on the initial ideas and scope of potential sites. Feedback then informed wider public consultation focussing on proposals for a smaller number of preferred sites.

Early Engagement

1. Key Stakeholder Engagement Workshops | Thursday 27 April

Named stakeholders, representing different audiences/interests in the community, were invited to participate in one of three face-to-face sessions during the afternoon of Thursday 27 April.

Over 30 stakeholders attended including:

- Bookshelf
- CEPL12
- Chamber of Commerce
- Core
- Cornwall Council
- Dementia Voice
- Diverse Events
- Essa Social Club
- Helen Jonas Tutoring
- Saltash Arts
- Saltash Heritage
- Safer Saltash
- Saltash Town Council
- Saltash Town Team
- Saltash Wesley Methodist Church
- SEA

- St Stephens Church
- Tamar Trotters
- U3A
- Youth representative

The main purpose of these sessions was for the project team to present their design approach and early ideas for a number of potential locations, informed by the findings from site walkabout, initial studies and research, and to invite feedback.

Format:

On arrival attendees could view the exhibition. The sessions then began with a PowerPoint presentation by Studio Hive and The Urbanists before the meeting was opened-up for discussion/questions. Attendees were invited to provide further feedback via post-it notes and in discussion with team members around the exhibition boards.



Feedback was recorded and analysed to enable the Town Team/Project team to agree the design scope going forward for public consultation in June.

The exhibition boards showed:

- **Board 1 – What’s happening, How can I get involved?**
The priority study area m showing existing green space, buildings and highway infrastructure and the seven wider study areas: Alexander Square, Culver Road car park, Belle Vue car park (east and west), Victoria Gardens Gateway, Central Fore Street and Eastern Gateway
- **Board 2 – Project objectives**
Saltash Festivals (photos) and aerial photos of the study areas identified
- **Board 3 – Alexander Car Park and Culver Road Car Park** – aerial photos, illustrative sketch proposals and opportunities
- **Board 4 – Belle Vue East car park and Belle Vue West Car park** – aerial photos, illustrative sketch proposals and opportunities
- **Board 5 – Eastern Gateway and Western Gateway** – aerial photos, illustrative sketch proposals and opportunities
- **Board 6 – Fore Street** – street plan, aerial photo, street views and opportunities



2. May Fair | Saturday 6 May 2023

Members of the team staffed a stall at the Saltash May Fair on Saturday 6 May, talking to local residents, handing out leaflets advertising the public consultation in June and collecting details of interested people.

Some businesses offered to display the leaflet on their staff notice board, in shop windows, and by the tills for customers to pick up. Remaining leaflets were left at the library welcome desk and Guildhall reception.

This leaflet was subsequently updated ahead of the consultation to show the reduced number of priority sites being considered.



Public Consultation

Public consultation ran from 15 June to 30 June. This period was subsequently extended to 14 July to enable more people to participate.

Consultation featured a face-to-face public exhibition in the Guildhall held over two days, which was supported by a consultation website and survey. Materials were also displayed in Saltash Library Hub with feedback forms and a comment box.

Notification

In order to reach as many people as possible, a range of channels were used to advise residents and stakeholders about the public consultation.

- Residents living close to the town centre received a maildrop advertising the event
- Key stakeholders, including those who had attended the April workshops, were contacted directly about the consultation arrangements and asked to share the details with their networks and members.
- Individuals who had provided their details at the May Fair were contacted.
- Consultation leaflets were taken to the Core for Livewire members attending the Saltash Team for Youth meeting on 26 May
- Schools in Saltash were provided with information about the consultation to share with parents.
- From 16 June posters were put-up close to the sites with a QR code to access the consultation information



1. Public exhibition

A drop-in style public exhibition was on display at The Guildhall on 16 and 17 June from 10am to 5pm. A second consultation about Saltash Waterside was also on display in the same room.

Over 175 people attended during the two days.

Members of the project team and the Town Team were on hand to talk people through the proposals, to answer any specific queries and encourage people to give their feedback.

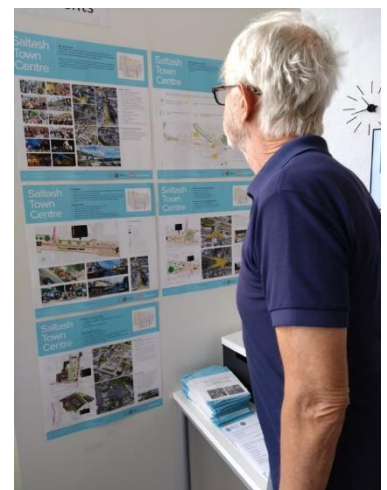
The exhibition comprised a series 6 display boards (see *appendix G*) explaining the background to the project and the emerging proposals by the design team.

- **Board 1 – Project Overview** - the priority sites/locations, an illustration of Saltash in context and What happens next.
- **Board 2 – The story so far & scope of work** – Saltash festivals and study areas/site views identified.
- **Board 3 - How to get involved** – site location map showing key study areas, site opportunities and landmarks
- **Board 4 - Fore Street** – proposals and opportunities, a sketch proposal showing key features, an aerial photo of the site area and photos of street views
- **Board 5 – Eastern Gateway (Brunel House) and Western Gateway (Victoria Gardens)** – proposals and opportunities, with illustrated site maps showing key features, aerial photos of the two site areas, a cycle hub in Bristol and shared apace in Poynton
- **Board 6 – Alexandra Square Car Park and Belle Vue East car park** - proposals and opportunities, sketch proposal showing key features, aerial photo of the site areas and a photo of sustainable drainage system

The same boards were also available on the website as a downloadable PDF and formed the basis of the content for the webpages.

Feedback was captured through a survey, with both printed copies and an online version available. (See *appendix H*) and through more informal verbal feedback to the team.

After the events at the Guildhall the exhibition was moved to Saltash library where it remained on display until 14 July.

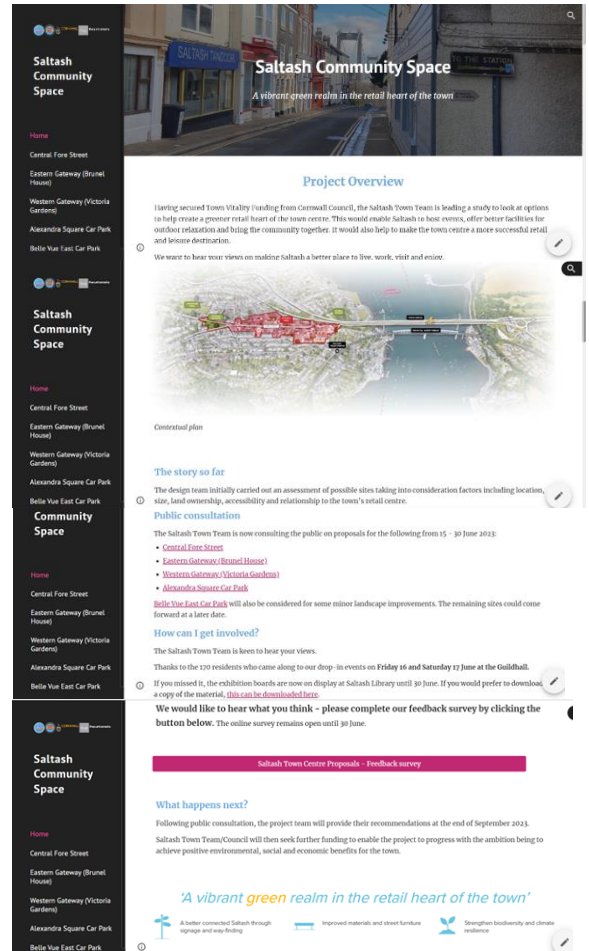


2. Website

A microsite was created to present the consultation material online and linked to from the Town Council website at www.saltash.gov.uk/consultations.php

The website replicated the information on the exhibition boards. (see appendix C).

Analytics on the webpage started after the consultation period had begun but between 18 June and 14 July, there were 461 users, spending an average of 2m 53 seconds on the site.

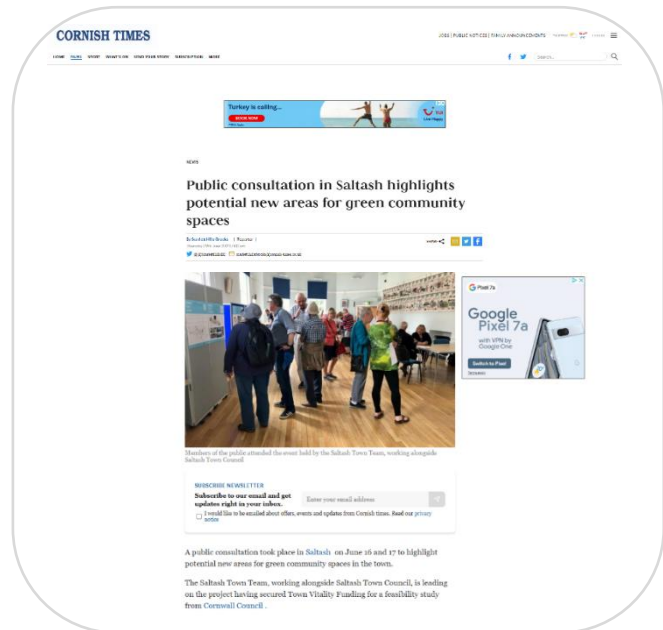


3. Wider Communications

Media

News releases were issued to local media on 8 June inviting people to come along to the consultation events and/or participate online. Also on 26 June a news release was issued advertising the extension of the consultation period. This was covered in Cornish Times.

A front page advertisement was taken out in the Saltash Observer.



Social media

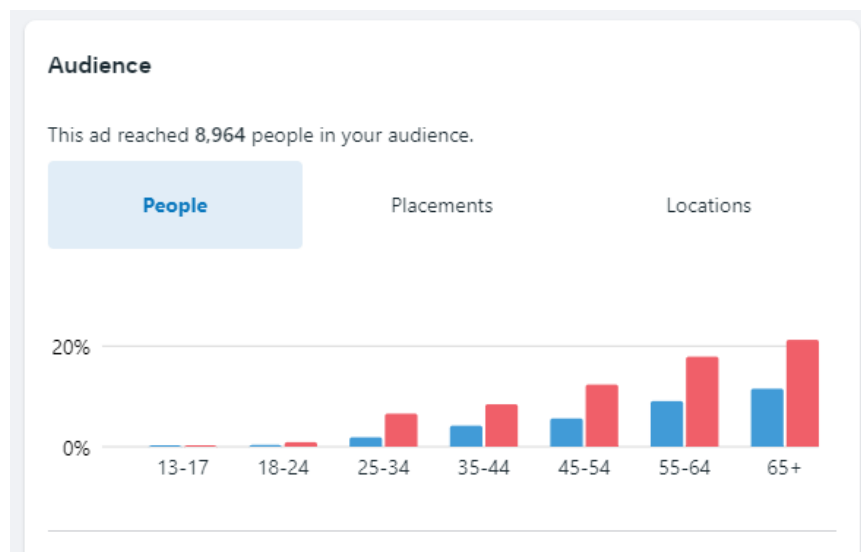
Saltash Town Council posted regularly on Facebook and key posts were also shared in local community groups such as Saltash Online (2.5k members), Saltash Community Group (13.1k members) and Saltash Group (13.1k members).

Posts were also regularly shared by Saltash Library Hub and Saltash Foodbank.

Where social media posts received good engagement there was a clear increase in website views and survey responses. For example on 3 July there were 70 users on the website following a post on Facebook.

Towards the end of the consultation period, a Facebook post was boosted in order to reach a wide number of people and boost survey responses. This advert reached 8964 accounts, had engagement of 472 and had 413 link clicks onto the Saltash Town Council website. During the period of the advert, there was a significant increase in survey responses.

The graph below shows the age range of the accounts reached.



Feedback

Stakeholder Engagement Workshops

At the April workshops feedback was given through a printed survey, post-it notes on the boards, recording contributions in the Q&A sessions and informal discussion with team members around the exhibition boards.

The majority of comments and feedback related to ideas for Fore Street and the Gateway sites at either end.

- In terms of feedback for the car park locations, Alexandra Square received the most comments, with Culver Street, Belle Vue West and East the least.
- The Post Office site was also raised.
- Topics discussed included parking, public transport/buses, accessibility, impact of changes on retailers, scope and location of market days and events and opportunities for more greening.
- Interest in and suggestions for smaller changes/interventions e.g. new surface materials, reorganisation of street furniture, canopies, better signage to car parks, covered cycle parking, creating small pocket parks, different types of planting etc.
- Bigger picture - being bold and having a long-term vision plan to create the greenest, safest town, changing habits and behaviours re car usage and shopping, addressing climate change and planning for future generations.



For a more detailed table of feedback from the workshops see *appendix I*.

At the Town Team meeting on 15 May, the project team discussed the feedback from the workshops and presented the following summary to help inform the scope of the public consultation and agree the proposals and priority sites.

Recommendations for sites to take forward for consultation:

Central Fore Street:

Public realm and highway works to create a shared space environment which can be subject to occasional closure

Alexandra Square:

Creation of public green space and informal amphitheatre with stage and partial closure of Station Road to create a new public square. Extension and improvement of Peace gardens

East and West Gateway:

Works to Fore Street to reinforce the change in traffic environment at both ends of Fore Street

Belle Vue East and Belle Vue West car parks:

Rationalisation of parking and introduction of green pocket parks, permeable paving and solar canopies

Public Consultation

Feedback overview/summary

Who responded:

- Over 175 people attended the two-day public consultation exhibition
- 227 people completed the survey either online or via a paper copy
- The majority (89%) of respondents said they lived in Saltash
- The largest age group were 65 – 74 (23.79%) followed by 55-64 (20.70%)

Priorities for improvement within the overall plans for the town centre

The top three options were: a **regular market** (136) **more greenery** (127) and a **dedicated event space** (94)

Central Fore Street

This site received the most positive survey responses overall, with **over 50% support** for all of the proposals. The two most popular ideas were **increasing planting to emphasise the green realm** in the town centre (80% support) and providing **new street furniture** (70% support)

Responses to the other proposals, whilst still positive overall, were more mixed:

Creating a **new town square** (58% support), **occasionally closing the square to cars** (55% support) and creating a **new shared space/gateway** (51% support).

Fore Street Eastern Gateway (Brunel House)

Survey response for this site were much more mixed. The most popular proposals were: **making signage simpler** (64%) and creating a **new public square/events space** (50%) however 20% disliked this proposal.

The least popular idea was **relocating Brunel's Bust and the Maypole** (32% likes and 31% dislikes) this may be because no new location was suggested.

Fore Street Western Gateway (Victoria Gardens)

The two most popular proposals were **new planting** (68%) and **making signage simpler/consistent** (63% support).

There were more mixed responses to the proposals for creating a new **shared space/gateway** (45% support and 30% disliked, 25% undecided), a **second town square** and **modifying the junction/creating a shared surface** to slow traffic.

Alexandra Square

Over half of the responses supported three of the proposals: **creating green pockets/vertical greening** (57%), a **new public square** in front of the war memorial (54%) and **enhancing and extending the Peace Gardens** (53%)

The least popular proposals were **occasionally closing Station Road** (44% dislike, 32% like) and changing part of the **car park to seating** (40% dislike, 38% like)

Belle Vue East Car Park

The most popular proposal was **creating a new pedestrian link through the Social Club car park/Hemsley Fraser courtyard** (65% like, 18% dislike)

More than half the responses also supported: **water permeable paving/parking spaces** (59% like, 19% dislike), **solar canopies/EV charging** (54% like, 23% dislike) and **new green pockets in the car park and terraced planting** (53% like, 23% dislike)

Additional comments/suggestions in free text boxes:

There most mentioned overall topics were **parking** and the impact of **closing roads/diverting traffic** onto surrounding roads and residents, particularly Glebe Avenue and North Road.

Parking comments included offering free parking (for drop-off or up to 2/3 hours), making parking easier/cheaper, replacing parking spaces which were removed e.g. Alexander Square.

Concerns re road closures from local residents included impact on residents' parking, emergency access and capacity of diversion routes to take increased level of traffic. These views are replicated in follow up written comments from some residents, who also cited likely increase in high speed traffic, noise and air pollution.

Other suggestions for **making Saltash Town Centre better** the most common comments were:

- **improving the retail /food offering** - more variety/independents and longer opening hours, late night shopping, outdoor eating tables, reduced rent for shop owners and also an inside market/splitting up shop units or an arcade)
- **improving the look of the town centre** - tidying up shop facades and streetscape, litter clearance, improvements to seating, pavements, and more trees and planting.

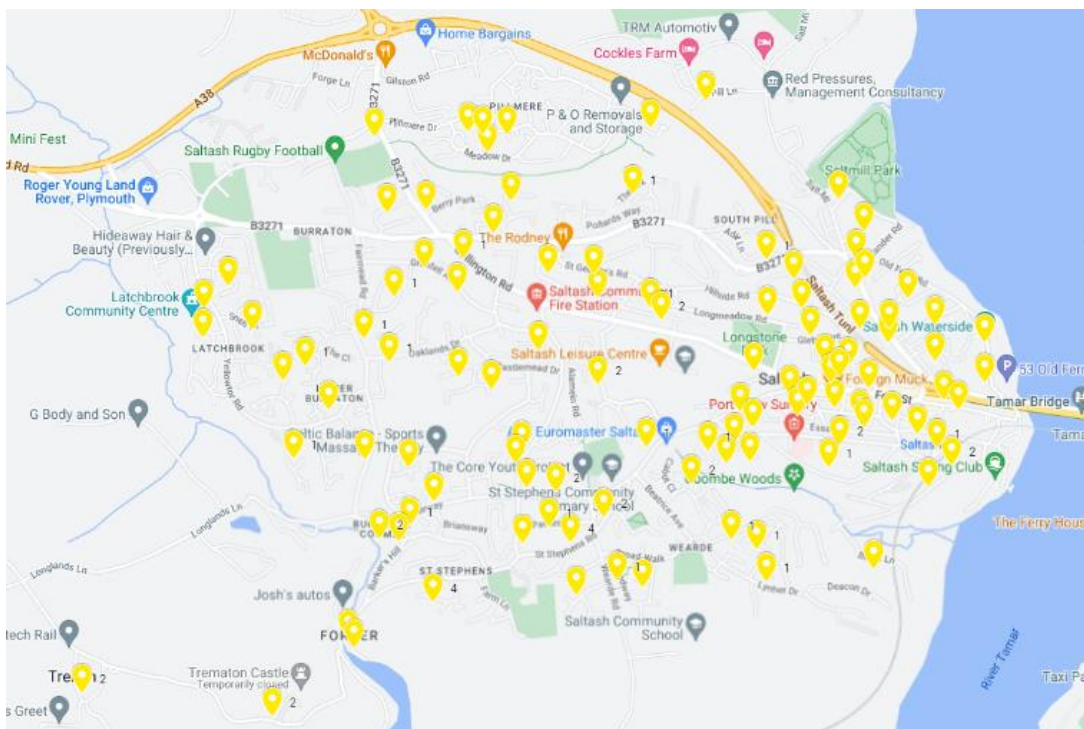
1. Survey feedback analysis

227 people responded to the feedback survey, either online or via a paper copy. The feedback survey comprised a series of tick boxes/ranking type questions to make it easy and quick for people to complete with an open 'catch all' text box in order to capture any wider comments.

Full survey responses can be found in appendix J.

Location

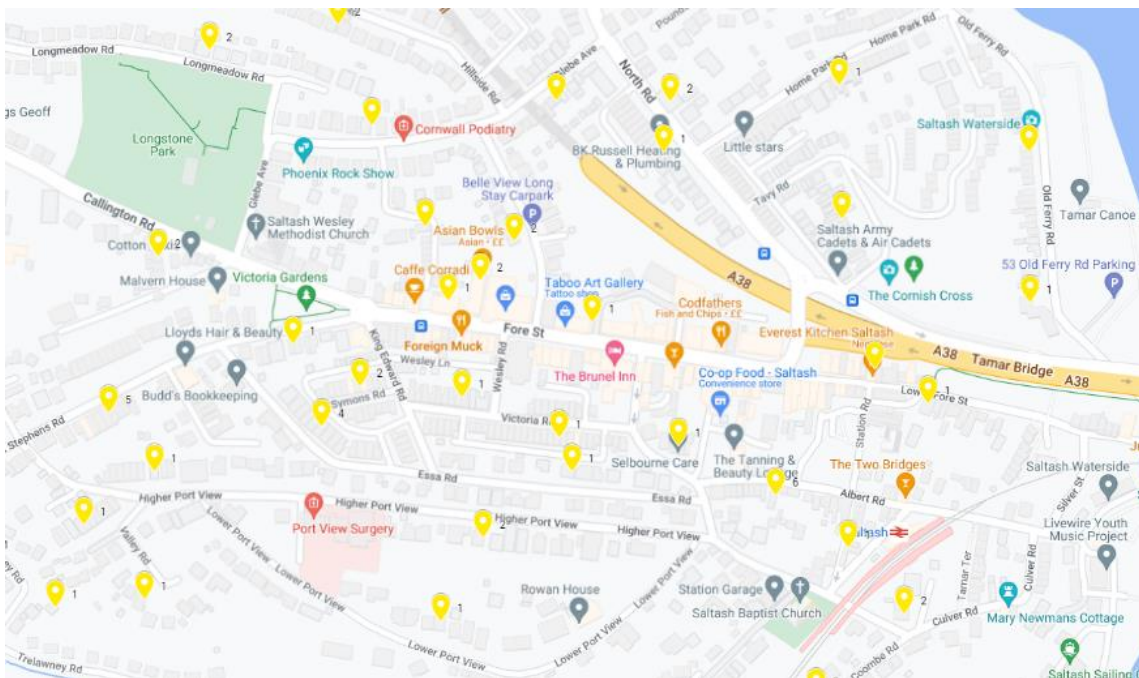
Residents from across Saltash and beyond completed the feedback survey as shown from the maps below. There were c.20 responses from outside Saltash, the majority of which were from neighbouring towns/villages and in and around Plymouth.



Saltash area

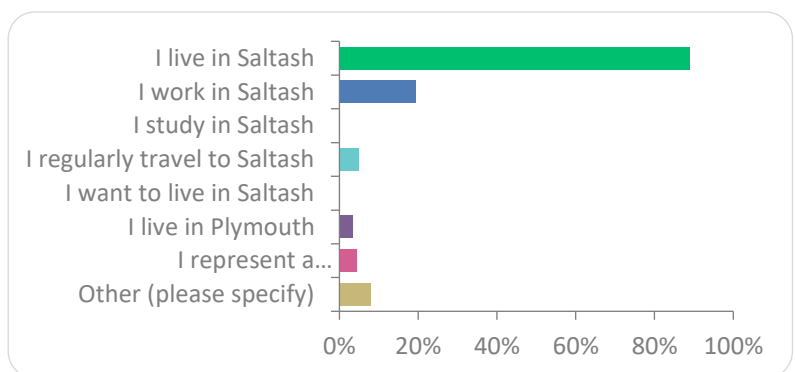
Yellow markers show location of respondents.

Central town centre



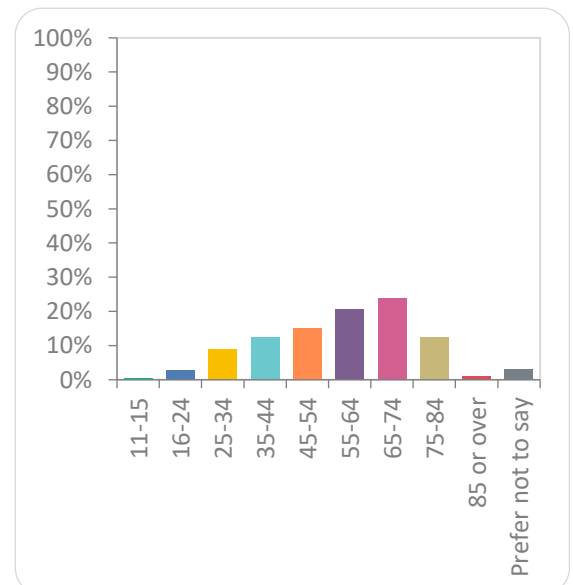
The number in brackets shows how many responses were received from that postcode.

89% of respondents stated they live in Saltash, 19% work in the town, 5% regularly travel to Saltash, 4% live in Plymouth, 4% represent a group or organisation including Saltash Regatta, Saltash Town Council, Saltash Environmental Action, rotary club, a craft collective, and CofE ministry team. 8% stated other including resident of nearby town/village, child attends school, own business.

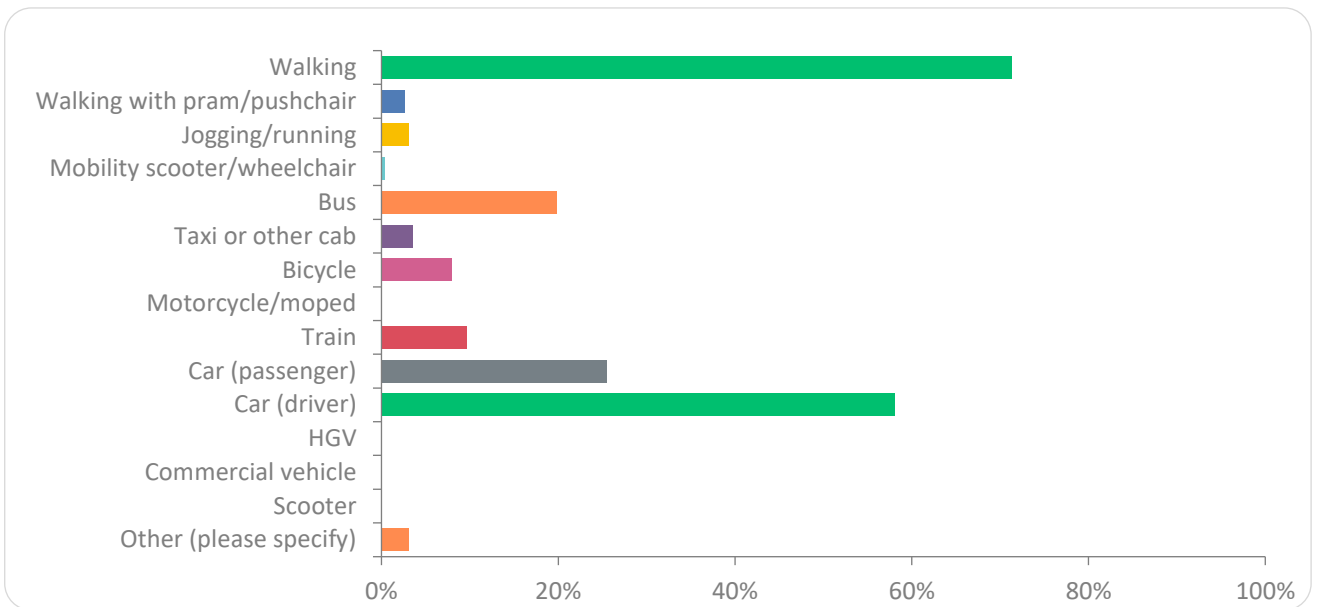


Age profile

ANSWER CHOICES	RESPONSES	Count
11-15	0.44%	1
16-24	2.64%	6
25-34	8.81%	20
35-44	12.33%	28
45-54	14.98%	34
55-64	20.70%	47
65-74	23.79%	54
75-84	12.33%	28
85 or over	0.88%	2
Prefer not to say	3.08%	7
TOTAL		227



Travel to the town centre

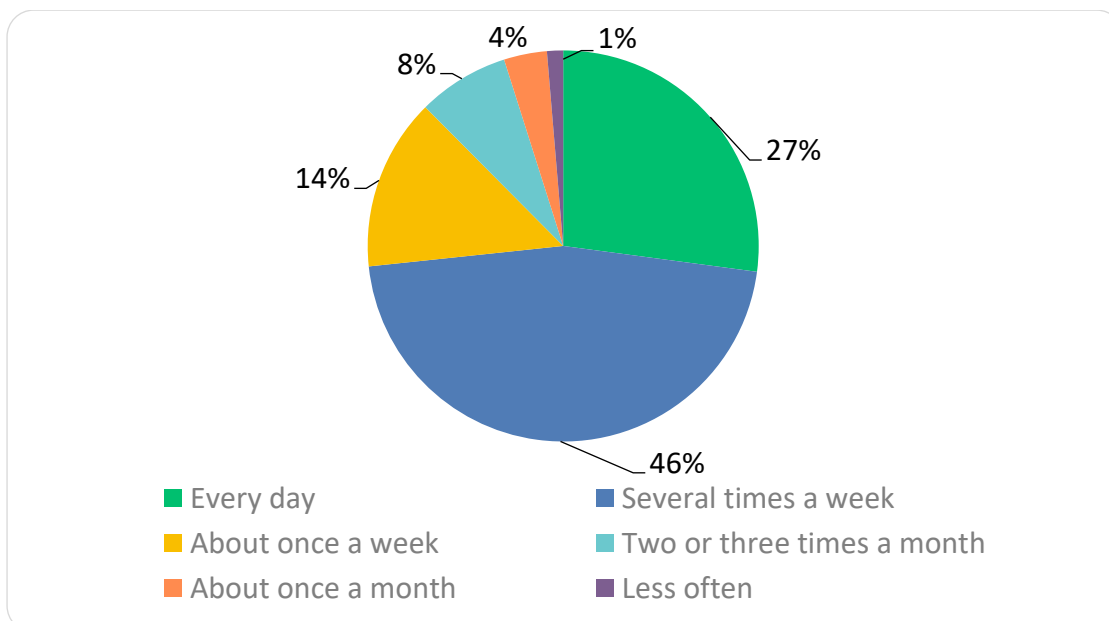


The most common way of accessing the town centre is by walking (162 people) or by car, either as a driver (132) or a passenger (58). 45 people stated they use the bus, 22 the train and 18 by bike.

Respondents were asked ‘Would anything encourage you to use a different form of active travel? (e.g. public transport, cycling, walking?). There were a range of answers with the most common about improving the bus services within and around Saltash and better/safer cycle routes and parking. Other ideas included funicular from the waterside, shuttle bus and more trains.

Q1. How often do you visit Saltash town centre?

225 people answered this question. The most common response was several times a week (104 responses) followed by every day (61), once a week (32) and two or three times a month (17). Less than 5% visit once a month, less often or rarely.

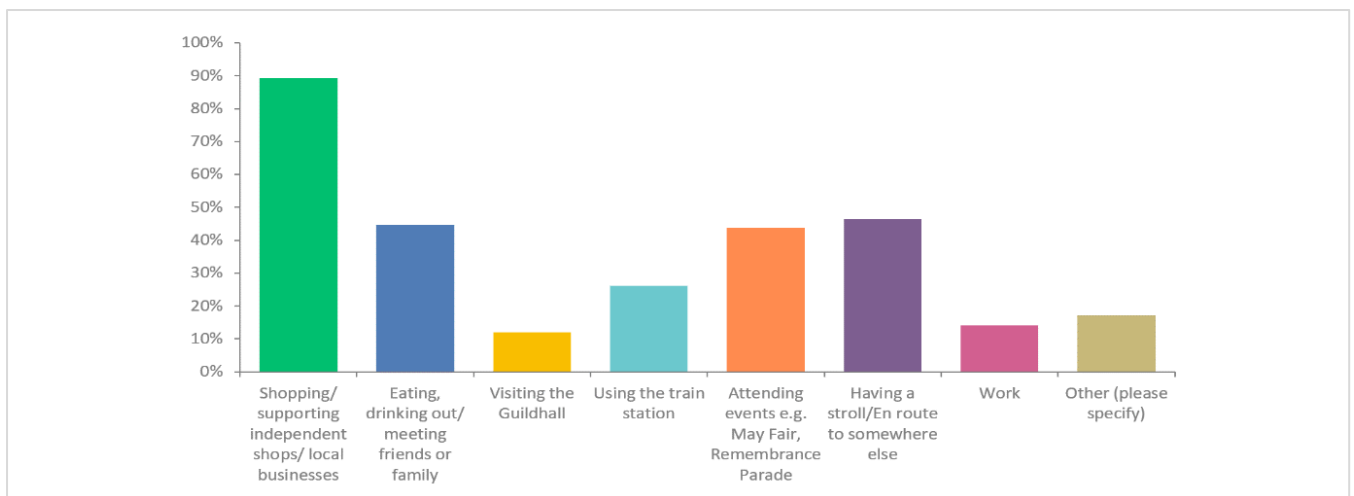


Q2. What are your main reasons for visiting the town centre?

According to the 226 people who responded to this question, the top five reasons for visiting the town centre are:

1. Shopping/ supporting independent shops/ local businesses (202 people)
2. Having a stroll/En route to somewhere else (105)
3. Eating, drinking out/ meeting friends or family (101)
4. Attending events e.g. May Fair, Remembrance Parade (99)
5. Using the train station (59)

Other reasons for visiting, not included in the question, included volunteering, living in the town centre, using local services such as cashpoint, pharmacy, chiropodist etc, using local buses and attending clubs/groups.

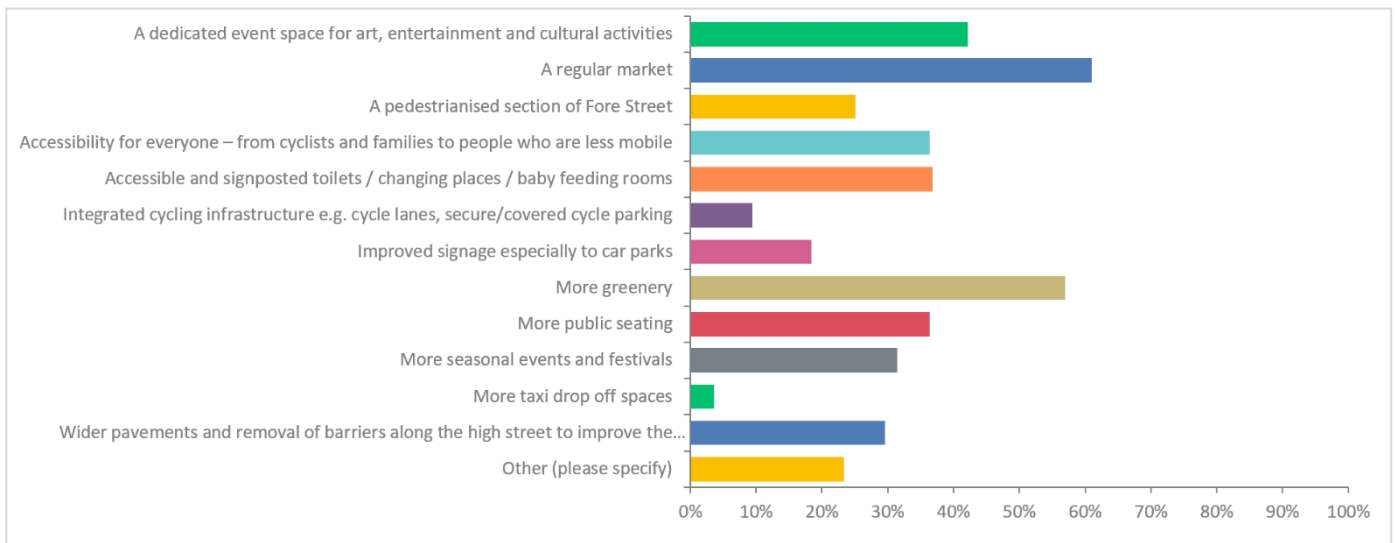


Q3: From the list below, please select up to five items that you would like to prioritise in the plans to improve Saltash Town Centre.

223 people responded to this question and the top five items that respondents wanted to improve were:

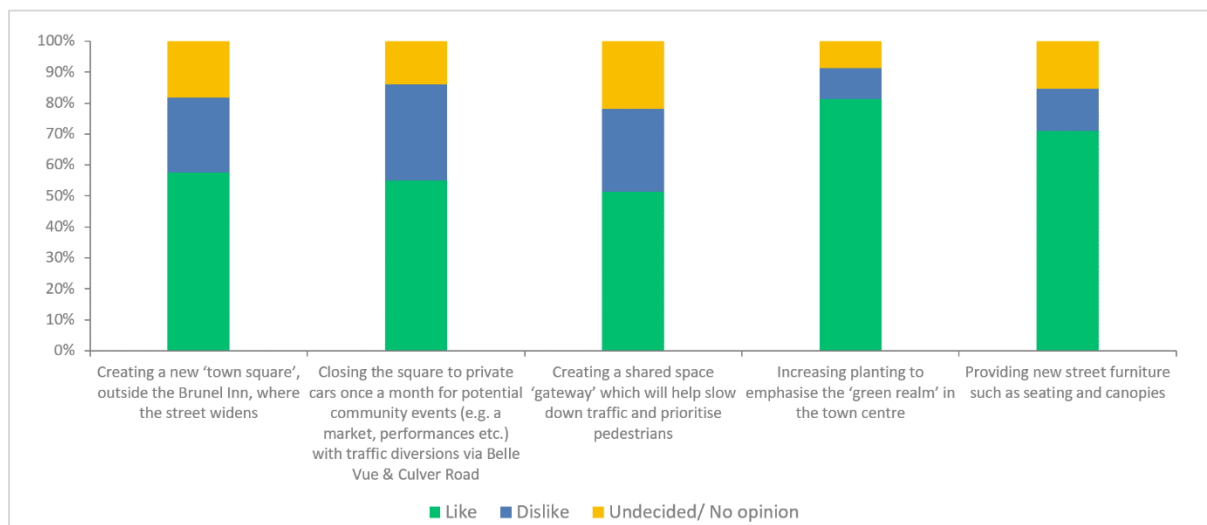
1. A regular market (136)
2. More greenery (127)
3. A dedicated event space for art, entertainment and cultural activities (94)
4. Accessible and signposted toilets / changing places / baby feeding rooms (82)
5. Accessibility for everyone – from cyclists and families to people who are less mobile and More public seating (both with 81)

There were a range of other suggestions and comments, the most common relating to free parking (10), CCTV (3), wider road (3) and different views about whether there should be more or less street parking. More independents, with the funding to support (3) and more children's play equipment (2) was also mentioned by more than one person.



Q4. What do you think about our site specific proposals and opportunities for Central Fore Street?

224 responded and the results were supportive overall of the suggested proposals with over 50% supporting each suggestion, but there were mixed opinions.



The most popular proposals were:

- Increasing planting to emphasise the 'green realm' in the town centre (179 (over 80%) liked, 22 (10%) disliked)
- Providing new street furniture such as seating and canopies (157 (70%) liked, 30 (14%) disliked)

The other proposals were positive overall but more mixed:

Option	Like	Dislike	Undecided/no opinion
Closing the square to private cars once a month for potential community events (e.g. a market, performances etc.) with traffic diversions via Belle Vue & Culver Road	122 (55%)	69 (31%)	31 (14%)
Creating a shared space 'gateway' which will help slow down traffic and prioritise pedestrians	113 (51%)	59 (27%)	48 (22%)
Creating a new 'town square', outside the Brunel Inn, where the street widens	129 (58%)	54 (24%)	41 (18%)

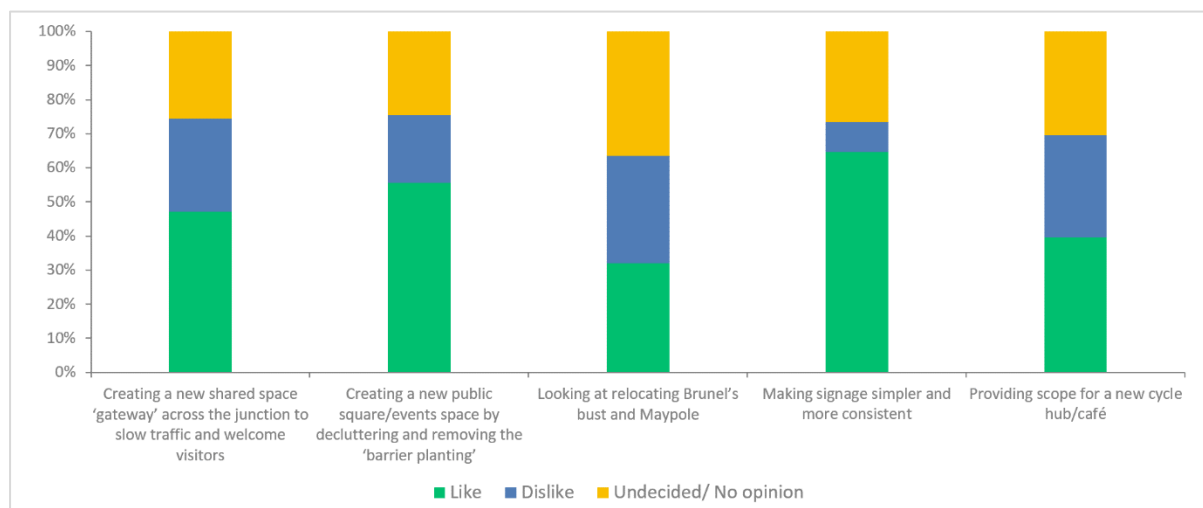
Q5. What do you think about our site specific proposals and opportunities for the Eastern Gateway to Fore Street (Brunel House)?

From the 224 responses, the results were more mixed than for Central Fore Street.

The most popular ideas were:

- Making signage simpler and more consistent was supported with 139 likes (64%) and only 19 (9%) dislikes.
- Creating a new public square/events space by decluttering and removing the 'barrier planting' received over 50% likes (123) but 20% (44) disliked this proposal.

The least popular idea was relocating Brunel's bust and Maypole with 70 (32%) liking the proposal and 69 (31%) disliking it. This may be due to misunderstanding where the bust might be moved to.

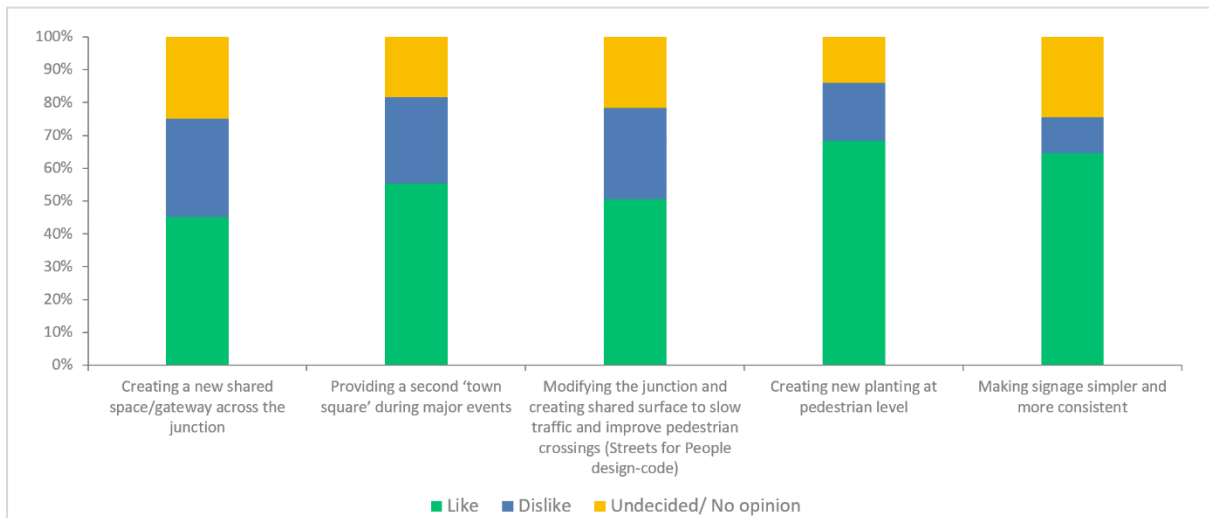


Q6. What do you think about our site specific proposals and opportunities for the Western Gateway to Fore Street (Victoria Gardens)?

224 responded and two options were the most popular:

- 152 people (68%) supported creating new planting at pedestrian level compared to 39 who disliked this (18%)
- Making signage simpler and more consistent was also popular with 140 supportive (63%) and only 24 (11%) disliking this option.

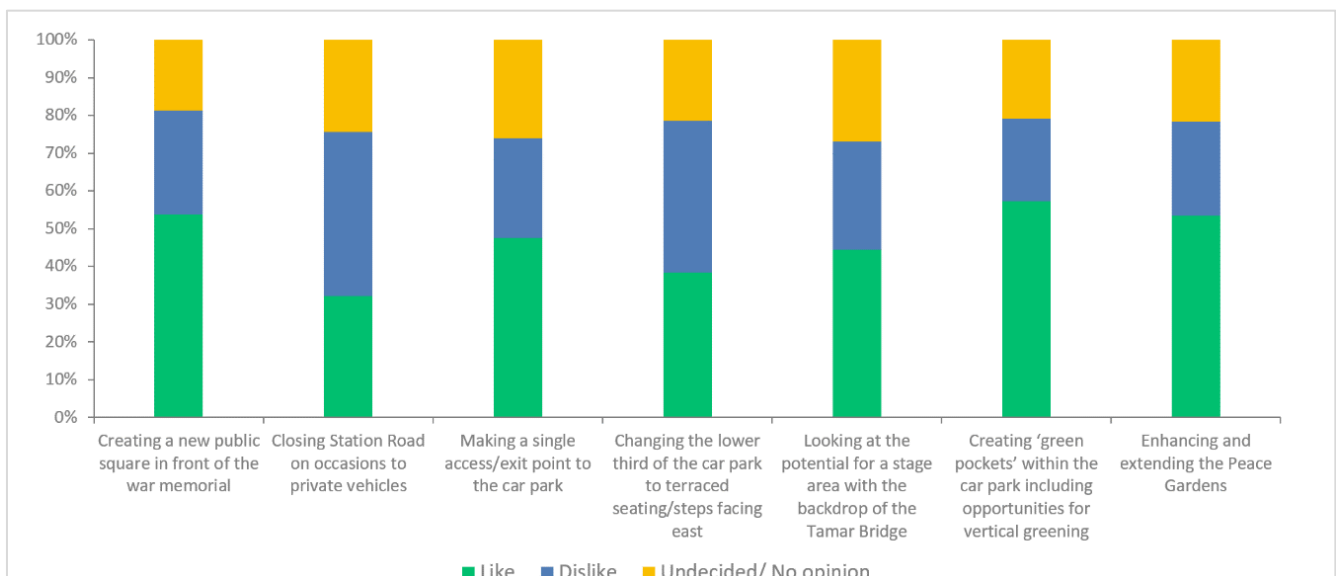
The most mixed response was creating a new shared space/gateway across the junction which 45% liked, 30% disliked and 25% were undecided. A contributing factor could be unfamiliarity with the terminology 'shared space/gateway)



Q7. What do you think about our site specific proposals and opportunities for Alexandra Square Car Park?

The 224 responses were again mixed, but more than half of responses supported three of the options:

- Creating 'green pockets' within the car park including opportunities for vertical greening – 126 like (57%), 48 dislike (22%)
- Creating a new public square in front of the war memorial – 118 like (54%), 60 dislike (27%)
- Enhancing and extending the Peace Gardens - 116 like (53%) 54 dislike (25%)



The least supported proposals, with more slightly people disliking the option than liking it, were:

- Closing Station Road on occasions to private vehicles – 70 like (32%), 95 dislike (44%)
- Changing the lower third of the car park to terraced seating/steps facing east -84 like (38%), 88 dislike (40%)

Q8. What do you think about our site specific proposals and opportunities for Belle Vue East Car Park?

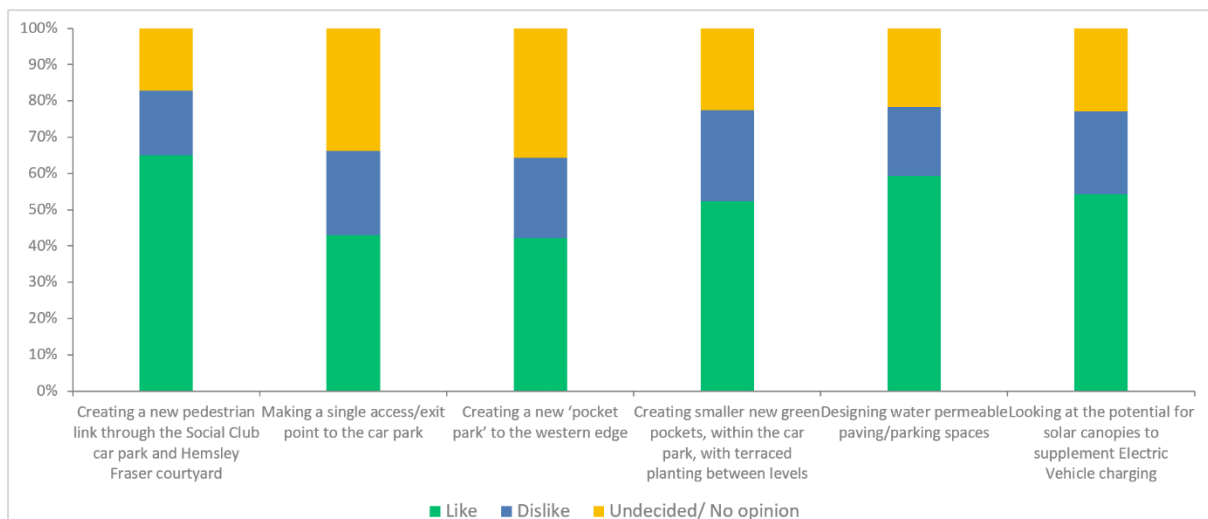
223 people responded to this question and the most popular was:

- Creating a new pedestrian link through the Social Club car park and Hemsley Fraser courtyard 143 (65%) liked this option and 39 (18%) disliking it.

More than 50% supported the following:

- Designing water permeable paving/parking spaces – 131 liked (59%), 42 disliked (19%)
- Looking at the potential for solar canopies to supplement Electric Vehicle charging -119 liked (54%), 50 disliked (23%)
- Creating smaller new green pockets, within the car park, with terraced planting between levels – 114 liked (53%), 55 disliked (23%)

The remaining two options, Making a single access/exit point to the car park, and Creating a new 'pocket park' to the western edge were more mixed with over 40% in support, but over 33% undecided and over 20% disliking these options.



Q9. Do you have any further comments or suggestions for these sites?

A free text box was provided for responses to this question and 142 people provided a wide range of suggestions and comments.

The two topics which attracted the most comments were:

- **Parking** was mentioned by many (24) with ideas including free parking (for drop off or up to 2/3 hours), parking spaces removed would need replacing, don't take parking from Alexandra Square, make parking easier and cheaper. Removing street parking on Fore Steet was supported by a few to help with the flow of traffic.

- **The impact of closing roads on the surrounding roads and the residents who live there** was also a major concern, mainly Glebe Avenue and North Road. 20 comments raised issues with residents parking, emergency access, the need for double yellow lines and concern the diversion routes could not handle the increased level of traffic.

Other comments made by more than two people included:

- Planting and seating etc – 8 comments including support for plating and green pockets but ensure maintained, need one house style, needs to be level. One concern about vandalism.
- Shared surface – concern it leads to confusion for all, example of Bodmin, needs to be very clear (6)
- Support for permanent staging/bandstand/entertainment space (4)
- Cycling – mixed views with some saying cycle lanes empty, people don't cycle to Saltash, they cycle from the town, current extra space for cyclists has been detrimental to traffic flow/making it more dangerous with others saying better places need to lock and park bikes (5)
- Weekly/Sunday market (4)
- Central area/core needed (3)
- Safety – CCTV needed. Consult with designing out crime officer (3)
- Access for disabled/ill people if road is closed or less disabled parking is provided (3)

Additional site specific comments:

- **Alexandra Square** – 14 mixed comments including: not right place for terraced seating and stage, leave it alone and improve surface, only car park for residents and pre-booking, great option but too remote, support ideas but keep as car park when not in use, provides parking for railway station, ideas good but reduction in car park will cause issues when events on and pedestrian access from Station Road is not clear, ideal for regular market
- **Victoria Gardens** – 5 comments ranging from junction already busy and dangerous so won't work to this should be focus, already green space so should be included, could be more radical e.g. lose end of gardens and create intersection
- **Fore Street** – 7 comments - works well when currently used, most important option, partial pedestrianisation with access of bus, taxi and blue badge holders, don't pedestrianise fully
- **Lower Fore Street** – Need to encourage more people to visit the businesses on Lower Fore Street and stop the parking on double yellow lines. Zebra crossing/traffic lights would help. (5)

Q10. Do you have any other ideas about what could make Saltash Town Centre even better?

A free text box was provided for responses to this question and 142 people provided a wide range of suggestions and comments.

The most common comments were:

- 33 comments about **parking**, mainly about reducing the cost or making it free for either a short period or up to 2 hours.
- 21 comments about **improving the retail/food offering in the town centre** including more variety, more independents, longer opening hours, late night shopping, evening eateries, outside tables, reduce rent for shop owners, inside market or split one shop into different areas, arcade.
- 19 comments about **simple changes to improve the look of the town centre** including tidying up shop facades/streetscape, grass cutting, weeding, litter clearance, seating, improved pavements, trees, more planting, green areas

Themes with three or more comments included:

- Pedestrianisation of Fore Street – 9 comments, some wanting full pedestrianisation(4), others wanting partial with access for buses, taxis etc (3), others suggesting one way/pedestrian priority (1), or closing on a Sunday (1)
- Regular markets (8) – with some wanting a market every day (1), weekly (3) or monthly (2)
- Improve links & facilities at the Waterside – 5 comments
- Event space/bandstand needed– 5 comments with 2 additional people suggesting an events organiser role is created
- Improve accessibility (3) for neurodiverse at festivals, make areas wheelchair friendly, accessible for families
- Slow down traffic/ improve traffic flow (8) – suggestions included introduce 20mph, keep road wide, focus on pedestrian safety, reduce volume of cars, make Fore Street feel pedestrianised with shared surface and bollards to separate road from walking area
- Improve facilities for children/young people (3) – play parks, hang out /'teenzone'

2. Additional verbal feedback from the exhibition

The following points were raised with members of the Town Team/Council and/or the Project team at the exhibition.

a. Positive comments/suggestions

Fore Street

- Support proposals for improved public realm – see people struggling to cross Fore Street
- Support for reduced traffic and pedestrian priority
- Would like a drop-off point
- More greening and tree planting
- Improvements to/increase in paving
- More seating on Lower Fore Street
- Like idea of Sunday market would help boost trade (delicatessen)
- Canopies for temporary market stalls
- Full pedestrianisation

Alexandra Square

- More greening
- The slope should help with multi-level use (and on Culver Road car park)

Victoria Gardens

- Would like to see pétanque played. Was proposed pre-Covid but never happened. Local club has 80+ members and very popular
- Divide Longstone Park into two separate areas – one for children and the other for dogs

General

- Improvements to highway surfacing
- More greening and tree planting - including a parklet

b. Concerns/issues

General

- No point/waste of money as anything new will get trashed by young people
- It's just window dressing – flood protection issues are more important
- Look after existing assets and make sure they are repaired/maintained e.g. play equipment in the park
- Don't use granite slabs (as in Bodmin) as get very slippery and hazardous especially for HGV drivers, also need bollards e.g. on a slope
- No need for more coffee shops
- A Sunday market would not help local traders as only nationals open on a Sunday
- Poor state of public toilets
- Access for disabled
- Management of traffic on 'event days'
- Will anything ever happen
- Increased pressure on side streets
- Lack of traffic enforcement

Fore Street

- Worried about traffic congestion and loss of parking
- Making the street one-way will 'kill it'
- Risk to businesses if parking removed
- Retailer needs re loading/unloading

Western Gateway

- Can't see crossing because of greenery

Alexandra Square

- Don't demolish the shed used by road sweepers
- Worried about loss of parking

Belle Vue East

- Access required to the residential property from the lower end of Belle Vue East - concern it would be affected
- Note – the historic arch to the south east corner
- Don't reduce the number of parking spaces
- Need to check re a right of way from Fore Street to a residential property when the land was sold to Caradon Council.

Culver Road Car park

- Concern from a resident on Culver Road re traffic diversion when Fore Street closed as their drive is on a blind corner - would like to discuss further

3. Written feedback

Three specific additional written responses were received:

a. Concerns re Impact of any closures of Fore Street:

Belle Vue Road as a diversion implies that it is planned that Glebe Avenue will be the Fore Street alternative route? Any closures of Fore Street in addition to those that already take place for events such as the May Fair will have a seriously negative impact on the residents of Glebe Avenue as well as spill over onto North Road – which is already very frequently blocked by traffic. Presumably parking in Glebe Avenue will need to be removed? This would result in a significant increase in high speed traffic movements, noise levels and air pollution as well as considerable inconvenience.

b. Loading/unloading on Fore Street

A retailer on Fore Street highlighted the need for loading outside of their shop. They have heavy furniture and need access to the shop evenings and weekends especially for loading and unloading, without which they cannot function.

c. Saltash Gateway Community Interest Company (CIC)

A survey respondent sent a separate email highlighting the work of the CIC which had been established in 2006 with the task of maintaining, developing and implementing the Community Strategic Action Plan for the Saltash Gateway Area (CSAP).

He referred to the Town Centre Regeneration consultations carried out in 2009 / 2010. Studies had included the *Saltash Fore Street Regeneration Progression Study* where five sites were identified to consider their development potential to benefit Fore Street: Alexandra Square (Guildhall Car Park); Royal Mail Sorting Office; Land to Rear of Co-op; Regal House Car Park and Belle Vue Car Park.

He wanted to link this body of work with his feedback on the "*Saltash Town Centre Green Spaces*".

4. Social media comments

There were a number of comments in response to posts by Saltash Town Council on Facebook and all commenters were encouraged to complete a feedback survey online.

The key area discussed was parking with a large number of comments and people showing their support by 'liking' suggestions for free parking, ranging from 2-3 hours. Comparisons were made to Plympton which has free parking. A few raised concerns about the number of electric car parking spaces that sit empty.

Other themes raised:

- Better children's park facilities needed – having to leave Saltash to go to a park
- Complete tidy up, remove weeds, fix potholes, maintain existing parks etc
- Get rid of tolls (some mentioned specifically for local residents)
- Improve waterside area
- Better facilities for disabled people
- Decent shops

Next Steps

This report will form part of the Studio Hive Final report to the Town Team to enable a decision to be made as to how the project and any specific site proposals will be taken forward.

The Town Team will review all feedback and decide what options to progress and seek further funding to take one or more forward.

List of Appendices

Appendix A: List of key stakeholders

Appendix B: Neighbour catchment area

Appendix C: Saltash Community Space microsite

Appendix D: Media coverage

Appendix E: Social media

Appendix F: May Fair leaflet

Appendix G: Exhibition Boards – June consultation

Appendix H: Feedback survey

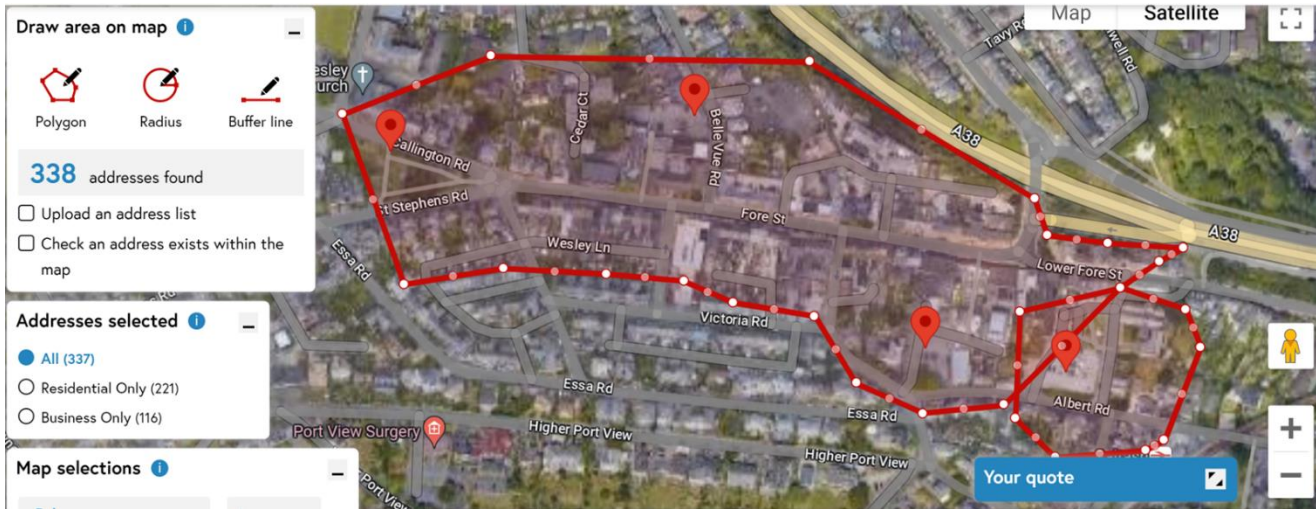
Appendix I: Feedback from Stakeholder Engagement Workshops

Appendix J: Full survey results

Appendix A: List of key stakeholders

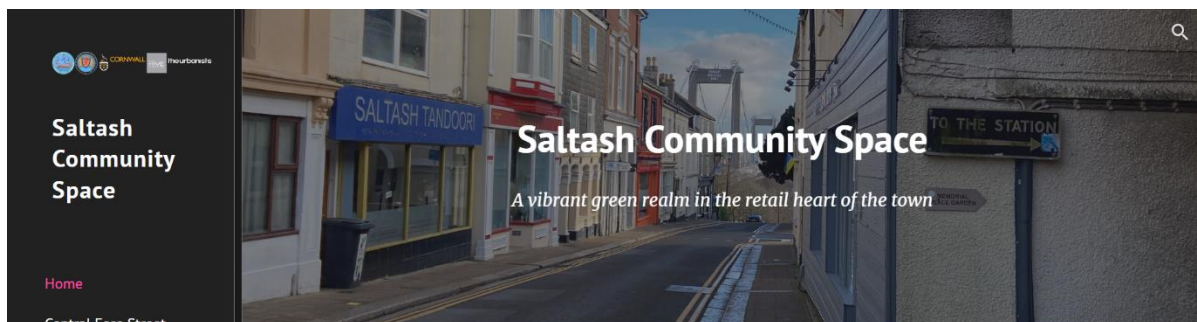
Bolla Coffy
Brunel Inn
Church of St Nicholas and St Faith
CLIC
Cockleshell
Community Enterprises PL12
Co-op
Cornwall Council Councillors
Dementia Voice
Diverse Events
Eclectic Interiors
Essa Cycling
Essa Social Club
Foreign Muck
Fresh Fox
Helen Jonas Tutoring
Hemsley Fraser
Kernow Pets
Litter Rangers
Livewire Saltash
Neighbourhood Police
Nicky's Glow Beads
No.62
Railway Inn
Safer Saltash
Saltash Chamber of Commerce
Saltash Community School
Saltash Environmental Action
Saltash Heritage Museum
Saltash Observer
Saltash Town Councillors
Saltash Town Team
Saltash Wesley Methodist Church
Scrapstore
Social Club (Workies)
St Luke's Hospice
St Nicholas and St Faith Preschool
Tamar Protection Society (Elliott's Shop and Mary Newman's Cottage)
Tamar Trotters
The Bookshelf
The Core Saltash
U3A

Appendix B: Neighbour catchment area



Appendix C: Saltash Community Space microsite

Home page



- Home
- Central Fore Street
- Eastern Gateway (Brunel House)
- Western Gateway (Victoria Gardens)
- Alexandra Square Car Park
- Belle Vue East Car Park

Project Overview

Having secured Town Vitality Funding from Cornwall Council, the Saltash Town Team is leading a study to look at options to help create a greener retail heart of the town centre. This would enable Saltash to host events, offer better facilities for outdoor relaxation and bring the community together. It would also help to make the town centre a more successful retail and leisure destination.

We want to hear your views on making Saltash a better place to live, work, visit and enjoy.

- Home
- Central Fore Street
- Eastern Gateway (Brunel House)
- Western Gateway (Victoria Gardens)
- Alexandra Square Car Park
- Belle Vue East Car Park



Contextual plan

The story so far

The design team initially carried out an assessment of possible sites taking into consideration factors including location, size, land ownership, accessibility and relationship to the town's retail centre.

- Home
- Central Fore Street
- Eastern Gateway (Brunel House)
- Western Gateway (Victoria Gardens)
- Alexandra Square Car Park
- Belle Vue East Car Park

While it is expected that the best solution is likely to be the identification of one large community space, the Town Team is open to considering a few smaller spaces across the town linking the various areas of Saltash together and improving connectivity.

Following engagement with key local groups in April, the Town Team has agreed the priority sites to take forward to the next stage.

Public consultation

The Saltash Town Team is now consulting the public on proposals for the following from 15 - 30 June 2023:

- [Central Fore Street](#)
- [Eastern Gateway \(Brunel House\)](#)
- [Western Gateway \(Victoria Gardens\)](#)
- [Alexandra Square Car Park](#)


[Belle Vue East Car Park](#) will also be considered for some minor landscape improvements. The remaining sites could come forward at a later date.

How can I get involved?

The Saltash Town Team is keen to hear your views.

Thanks to the 170 residents who came along to our drop-in events on **Friday 16** and **Saturday 17 June** at the Guildhall.

- ① If you missed it, the exhibition boards are now on display at Saltash Library until 30 June. If you would prefer to download a copy of the material, [this can be downloaded here](#).



Saltash Community Space

 Home

 Central Fore Street

 Eastern Gateway (Brunel House)

 Western Gateway (Victoria Gardens)

 Alexandra Square Car Park

 Belle Vue East Car Park

We would like to hear what you think - please complete our feedback survey by clicking the button below. The online survey remains open until 30 June.



Saltash Town Centre Proposals - Feedback survey

What happens next?

Following public consultation, the project team will provide their recommendations at the end of September 2023. Saltash Town Team/Council will then seek further funding to enable the project to progress with the ambition being to achieve positive environmental, social and economic benefits for the town.

'A vibrant green realm in the retail heart of the town'

- 

A better connected Saltash through signage and way-finding
- 


Improved materials and street furniture
- 

Strengthen biodiversity and climate resilience
- 

Improved walkability and active travel options
- 

Multi-functional and adaptable spaces for a range of events
- 

Creation of short-term or temporary uses (meanwhile uses)



Saltash Community Space

 Home

 Central Fore Street

 Eastern Gateway (Brunel House)

 Western Gateway (Victoria Gardens)

 Alexandra Square Car Park

 Belle Vue East Car Park



Site assessment

The sites



Saltash Community Space

 Home

 Central Fore Street

 Eastern Gateway (Brunel House)

 Western Gateway (Victoria Gardens)

 Alexandra Square Car Park

Western Gateway (Victoria Gardens)

 Alexandra Square Car Park

 Belle Vue East Car Park



Central Fore Street

Saltash Community Space

Home

Central Fore Street

Eastern Gateway (Brunel House)

Western Gateway (Victoria Gardens)

Alexandra Square Car Park

Belle Vue East Car Park

Central Fore Street



Site location

Considerations

- Creation of a new 'Town Square' outside The Brunel Inn where there is a natural widening to the high street
- Belle Vue Road & Culver Road provide temporary diversion for vehicles
- Increased planting to emphasise the 'green realm' in the town centre
- Shared space environment will naturally reduce traffic speeds

Opportunities

- Shared space 'Gateway' across Fore Street
- Exploits natural set-back of buildings
- New planting at pedestrian level
- 'Streets for People' design-code driven
- Becomes the town square during frequent, weekend events
- Perhaps closed to private cars once a month for community use.

Saltash Community Space

Home

Central Fore Street



Farmers' Market, Bristol

Saltash Community Space

Home

Central Fore Street

Eastern Gateway (Brunel House)

Western Gateway (Victoria Gardens)

Alexandra Square Car Park

Belle Vue East Car Park



Sketch proposal

KEY PUBLIC SPACE

- Integrated greenery
- Sitting areas
- Improved walkability
- Flexible / shared space for events
- View corridor
- Signage and wayfinding

Enlarged key

Legend:

- Existing Buildings
- Existing Tree
- Existing road
- Parking Space
- Post Office
- Primary Pedestrian Movement
- Secondary Pedestrian Movement
- Primary Vehicle Movement
- Secondary Vehicle Movement
- Food and Drink Frontage
- Spill-out Space

Legend

Eastern Gateway

Saltash Community Space

Home

Central Fore Street

Eastern Gateway (Brunel House)

Western Gateway (Victoria Gardens)

Alexandra Square Car Park

Belle Vue East Car Park

Saltash Community Space

Home

Central Fore Street

Eastern Gateway (Brunel House)

Western Gateway (Victoria Gardens)

Alexandra Square Car Park

Home

Central Fore Street

Eastern Gateway (Brunel House)

Western Gateway (Victoria Gardens)

Alexandra Square Car Park

Belle Vue East Car Park

Eastern Gateway (Brunel House)



Location map

Considerations

- A38 & Approach to Saltash
- Lack of cycle provision
- Signage – lack of consistency
- Public space / planting – hidden asset
- Brunel's bust – new location?



Mud Dock Cafe & Cycle Hub

Opportunities

- Shared space 'Gateway' across junction
- New public square / events space in place of 'barrier' planting
- Maypole? Brunel's bust?
- Simplified and consistent signage
- Great place for cyclists' café – The Cycle Hub?



Enlarged key

- Integrated greening
- Sitting areas
- Improved walkability
- Flexible / shared space for events
- View corridor
- Signage and wayfinding
- Natural play



Sketch proposal

Legend:

- Existing Buildings
- Existing Tree
- Proposed Tree
- Removed Tree
- Existing Green Space
- Extended Green Space
- Shared Space
- Key Public Space
- Food and Drink Frontage
- Spill-out Space
- Spill-out Space Opportunity
- Greening Opportunity
- Pedestrian Movement
- Vehicle Movement
- Removed Bus Stop/Green Space
- Relocated Brunel's Statue
- Removed Brunel's Statue
- Natural Play Opportunity
- Removed Crossing
- New Crossing

Western Gateway

abc | CORNWALL | theurbanside

Saltash Community Space

Home

Central Fore Street

Eastern Gateway (Brunel)

abc | CORNWALL | theurbanside

Saltash Community Space

Home

abc | CORNWALL | theurbanside

Saltash Community Space

Home

Central Fore Street

Eastern Gateway (Brunel House)

Western Gateway (Victoria Gardens)

Alexandra Square Car Park

Belle Vue East Car Park

Western Gateway (Victoria Gardens)



Location map

Considerations

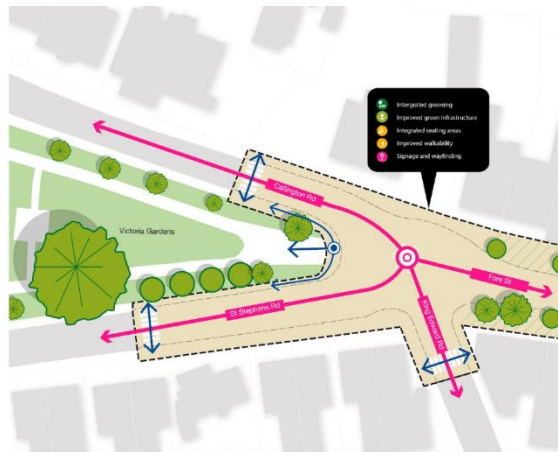
- Importance of Victoria Gardens
- Slow traffic zone - Shared space environment
- Opportunities to increase level of planting



Shared space - Poynton

Opportunities

- Shared space 'Gateway' across junction
- New planting at pedestrian level
- Streets for People design - code driven
- Simplified and consistent signage
- Becomes the 'second' town square during main events



Sketch proposal

Enlarged key

- Integrated greening
- Improved green infrastructure
- Integrated seating areas
- Improved walkability
- Signage and wayfinding

Enlarged key

- Legend:
- Existing Buildings
 - Existing Tree
 - Proposed Tree
 - Improved Public Space
 - Pedestrian Movement
 - Primary Vehicle Movement
 - Integrated Greening Opportunities
 - Proposed Crossing
 - Extended Greenery
 - Removed Access
 - Cafe Kiosk
 - Spill-out Space Opportunity

Legend

Alexandra Square Car Park

Saltash Community Space

- Home
- Central Fore Street
- Eastern Gateway (Brunel House)
- Western Gateway (Victoria Gardens)
- Alexandra Square Car Park**
- Belle Vue East Car Park
- Have your say

Alexandra Square Car Park



Location map

Considerations

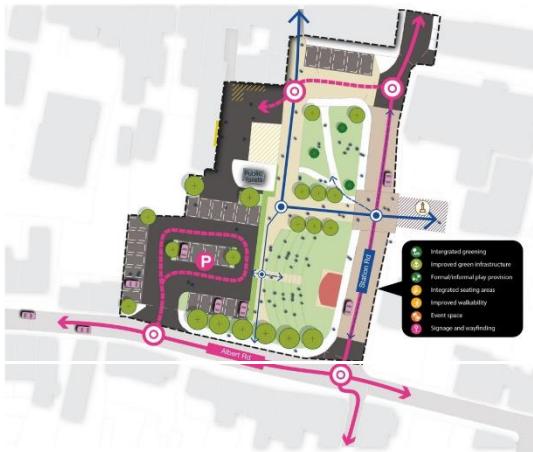
- Car park is on a steep gradient
- Saltash Peace Garden is a well maintained space opposite the Church
- Space is abutted by Station Road

Opportunities

- Occasional closure of Station Road to private vehicles
- New public square formed in front of war memorial
- Single access / exit point to car park
- Single access / exit point to car park
- Lower third of car park given over to terraced 'sitting-steps' facing east
- Potential for stage area with Tamar bridge backdrop
- Green pockets created within car park and opportunities for vertical greening
- Peace Gardens enhanced and extended

Saltash Community Space

- Home
- Central Fore Street
- Eastern Gateway (Brunel House)
- Western Gateway (Victoria Gardens)
- Alexandra Square Car Park**
- Belle Vue East Car Park
- Have your say



Sketch proposal

- Integrated greening
- Improved green infrastructure
- Formal/informal play provision
- Integrated seating areas
- Improved walkability
- Event space
- Signage and wayfinding

Enlarged key

- Existing Buildings
- Existing Tree
- Proposed Tree
- Green Space
- Hedge/Green Screening
- Existing road
- Parking Space
- Shared Space
- Key Shared Space
- Area of Importance
- Soil out Space
- Primary Pedestrian Movement
- Secondary Pedestrian Movement
- Primary Vehicle Movement
- Secondary Vehicle Movement
- Memorial Garden
- Car Park
- Food and Drink Frontage

Legend

Saltash Community Space

- Central Fore Street
- Eastern Gateway (Brunel House)
- Western Gateway (Victoria Gardens)
- Alexandra Square Car Park**
- Belle Vue East Car Park
- Have your say



Belle Vue East Car Park

Saltash Community Space

- Home
- Central Fore Street
- Eastern Gateway (Brunel House)
- Western Gateway (Victoria Gardens)
- Alexandra Square Car Park
- Belle Vue East Car Park**
- Have your say

Belle Vue East Car Park



Location map

Considerations

- Good views across to the Tamar
- Sloping site but not excessive
- Access to Fore Street via Belle Vue Road. Additional pedestrian access could be gained via Hemsley Fraser courtyard
- A little remote from Fore Street – data suggests that it's the least used of all the Saltash car parks



Sustainable Drainage System (SuDS)

Opportunities

- New pedestrian link through Social Club car park and Hemsley Fraser courtyard
- Single access / exit point to car park
- New 'pocket park' to western edge
- Green pockets created within car park and terraced planting between levels
- Water permeable parking spaces
- Potential for solar canopies to supplement EV charging

Saltash Community Space

- Home
- Central Fore Street
- Eastern Gateway (Brunel House)
- Western Gateway (Victoria Gardens)
- Alexandra Square Car Park
- Belle Vue East Car Park**
- Have your say



Sketch proposal

- Improved Green Infrastructure
- Improved walkability
- View corridor
- Signage and wayfinding
- Natural play

Enlarged key

Legend:

- Existing Buildings
- Existing Tree
- Proposed Tree
- Removed Tree
- Greening Opportunity
- Permeable Surface Parking Spaces
- Stairs
- Pedestrian Movement
- Vehicle Movement
- Play Opportunity

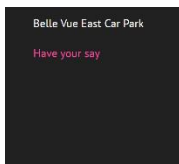
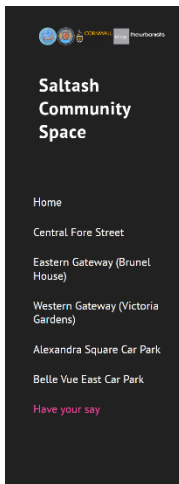
Legend

Saltash Community Space

- Home
- Central Fore Street
- Eastern Gateway (Brunel House)
- Western Gateway (Victoria Gardens)
- Alexandra Square Car Park
- Belle Vue East Car Park**
- Have your say



Have your say



Have your say

How can I get involved?

The Saltash Town Team is keen to hear your views on making Saltash a better place to live, work, visit and enjoy.

Please take part in our public consultation either online or in person at our drop in consultation events on **Friday 16 and Saturday 17 June** from 10am - 5pm at the Guildhall.

You can [download a copy of the exhibition material here](#), which you can print but if you would like a paper copy of the materials please contact Avril Baker Consultancy, Consultation Coordinator at 0117 9772002 or info@abc-pr.co.uk

We would like to hear what you think - please complete a feedback survey at an event or by following the link below by 30 June.

<https://www.surveymonkey.co.uk/r/saltash>

What happens next?

Following public consultation, the project team will provide their recommendations at the end of September 2023.

Saltash Town Team/Council will then seek further funding to enable the project to progress with the ambition being to achieve positive environmental, social and economic benefits for the town.

Need help?

If you have any queries regarding this public consultation, please contact the Saltash Town Team on Tel: 01752 844846 (Mon - Fri 9am to 5pm) or Email enquiries@saltash.gov.uk



Appendix D: Media coverage

Saltash Observer (paid for)

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29TH & 30TH JULY 2023
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A Green Community Space in Our Retail Heart
Ideas for creating a new multi-use community space in the retail heart of Saltash have taken a step forward following early engagement workshops last month.
The aspiration is to create a revitalised green space which would be able to host events, address improved facilities for outdoor relaxation and bring the community together, as well as enhancing the town's visibility as a retail and leisure destination.
Saltash Town Council, working on behalf of Saltash Town Team (composed of Town Council, Council Councillors and representatives from the Saltash Chamber of Commerce and Community Enterprise FIC), is leading on the delivery phase of the project.
The Town Team secured Town Varsity Funding for a feasibility study from Council Grant.
The design work is being carried out by Architects by Studio Hine and their experienced project team. They identified a number of potential locations around the town centre and assessed them against a range of criteria to help understand how the space is currently used and the opportunities for improvement. The town's early research findings and initial design ideas were then discussed by representatives of key local groups and organisations at the workshops in May to shape the next stage of the study.
The Town Team will be holding public consultation sessions in June with a public exhibition and 'meet the team' sessions on Friday 16th and Saturday 17th June at The Guildhall on Lower Fore Street. Visitors to the exhibition will be able to view and comment on the emerging design options.
Following the public consultation, the preferred options will be finalised by the end of September this year. Saltash Town Team will then work further funding to enable the project to move ahead.
Comments can also be made online via the Town Council website. To find out more, go to: www.saltash.gov.uk/consultation.php or email enquiries@saltash.gov.uk

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Take advantage of a Free initial meeting. Come and talk to the friendly team at Roper James Solicitors about your Will and Powers of Attorney.
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Personal Injury or Accidents
Have you suffered an accident at work, work related hearing loss, asbestos exposure or a road traffic accident? Then contact our specialist Personal Injury Team to ensure you claim the compensation you may rightly deserve.
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Saltash Town Centre
Have your say...
On a New Green Community Space for Saltash
Public Consultation and Public Exhibition on Friday 16th and Saturday 17th June at The Guildhall, Lower Fore Street, Saltash between 10am and 5pm.
For more information go to: www.saltash.gov.uk/consultation.php or email enquiries@saltash.gov.uk
Hope to see you there!

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Cornish Times

<https://www.cornish-times.co.uk/news/public-consultation-in-saltash-highlights-potential-new-areas-for-green-community-spaces-622879>

CORNISH TIMES
HOME NEWS SPORT WHAT'S ON SEND YOUR STORY SUBSCRIPTION MORE
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NEWS

Public consultation in Saltash highlights potential new areas for green community spaces

By Scarlett Hills-Brooks | Reporter | Thursday 29th June 2023 7:00 am

@ScarlettHillsB2 | scarlett.hillsbrooks@cornish-times.co.uk

SHARE





Members of the public attended the event held by the Saltash Town Team, working alongside Saltash Town Council



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A public consultation took place in Saltash on June 16 and 17 to highlight potential new areas for green community spaces in the town.

The Saltash Town Team, working alongside Saltash Town Council, is leading on the project having secured Town Vitality Funding for a feasibility study from Cornwall Council .

[Bargain Holidays](#) | [Search Ads](#) | ...

Councillor **Louis Gardner**, Cornwall Council cabinet portfolio holder for economy said: "Town Vitality funding is helping places examine their town centres and the continuing role they can play in supporting community and business activity.

"We're really interested to see how communities like Saltash explore opportunities for reimagining the way in which their town centres are used. Town Vitality funding is essential to kick start these ideas and concepts and the forthcoming public consultation will give people the opportunity to give their views on this new green community space project for Saltash."



ALSO IN THE NEWS

- Local band together to raise money for Looe RNLI
- Police called to two-car crash on A38 at Tidesford
- RNLI plus after multiple people saved and rescued in SE Cornwall coastline incidents
- One in eight pregnant women in Cornwall were smokers when they gave birth

Architecture by Studio Hive have been commissioned to design the community spaces which look to cover four main sites; Central Fore Street,

Eastern Gateway (Brunel House), Western Gateway (Victoria Gardens), Alexandra Square Car Park and Belle Vue East Car Park.



The plans for the area will see new signage and way-finding, improved materials and street furniture, adaptable spaces for events and improved walkability and active travel options which look to strengthen biodiversity and climate resilience within the town.

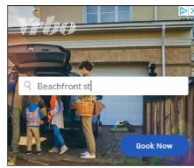
Additionally, the project looks to host events, offer improved facilities for outdoor relaxation and bring the community together as well as support Saltash in becoming a more successful retail and leisure destination.

[Read More](#)

MORE ABOUT: [Saltash Councillor](#) | [Architecture Cornwall Council](#) | [SHARE](#)

One-hundred and seventy people turned up over the two-day event to have their say and view the designs that Architecture by Studio Hive had created based on a previous study undertaken in the spring.

Barry Brooking, a local resident, attended the consultation event.



He explained: "I was pleased to participate in the public consultation at Saltash Guildhall organised by the Saltash Town Team and Town Council 'To Design a Green Multi-Use Space in the Retail Heart of the Town Centre'. It is a worthwhile ambition, and I hope that it was well supported. If we as a community do not take the opportunity to give our opinion as part of the consultation, we cannot blame those who make appropriate decisions with which we disagree.

"Having attended the event, may I share with our community my views, which includes relevant research on the topic.

"The topic is, of course, not new. I remember discussing it with my late father many years ago, when he was a Councillor and Mayor. There are a number of very difficult problems.

"Our proximity to our 'big neighbour' Plymouth means that its large shopping centre can offer a wider choice and often more competitive pricing. The effect is that our town centre shops cannot always offer what we need. I try very hard to shop locally, but it can be impractical.



"Our geographical position is probably as difficult as it could be for such an ambition. Fore Street and adjacent roads and car parks are incredibly steep with no proper flat squares, probably the worst option for a multi-use space in a town centre. The ideal location appears to be like so many European town squares - a good size, flat area, enclosed by shops and buildings.

"I remember that many years ago Liskeard was chosen by a TV channel to improve its retail town centre. As I recollect, the changes/improvements were only 'cosmetic' mainly increased awareness and events, hanging baskets, planters and benches. I happened to come across some of the production team. I recommended they should develop the old cattle market square as a best option.

"I believe that our best option for Saltash is to develop Alexandra Square to meet the criteria.

"I accept that it is not perfect. It is sloped, not a complete square, and would not be done without some difficulty as it would include the excellent Memorial Peace Garden and the Cornwall Council Car Park. However, it could be possible to negotiate and transfer/replace what is in the current spaces. Such a bold step and changes might not be ideal, but I would suggest it is the only option that would make a realistic and workable solution to the proposal.



"In 'A Shell Guide to Cornwall' in 1960 Sir John Betjeman described our Saltash story as 'sad'. He opined that the Tamar Bridge meant that 'few people turn off to see what is left of Saltash'. Things do not appear to have changed much in over 60 years! Indeed, the Bridge could well have had an adverse effect for local people's shopping.

"But as an Essanian I am sure of one thing: while wishing success to this project, I believe, irrespective of its circumstances, a town should be judged by the quality of its community. In this respect, both in Peace and War, Saltash can be judged positively and well with or without a green, multi-use space in the heart of the Town Centre."

The plans and feedback forms are available to view at Saltash Library Hub and online at www.saltash.gov.uk/consultations.php

At the event there was also an opportunity to view the Saltash Waterside Coastal Communities exhibition which demonstrated the possible plans to combat the increasing risk from tidal flooding across the Waterside area in addition to improving the appearance of public areas.

Peter Ryland, chair of Saltash Town Team said: "It was great to see so many people at our consultation events at the Guildhall, but if you couldn't make it, we still want to hear your thoughts before the consultation closes on July 14. Please have a look at the website or visit the library and let us know what you think by completing a feedback form at the library or via the town council website."

Consultation on proposals for a new multi-use community space at the heart of Saltash town centre has been extended and will now close on July 14.

Following this consultation event, the project team will provide their recommendation at the end of September 2023. Saltash Town Council will then seek to gain further funding to support the project in its progress.

To find out more visit: <https://sites.google.com/view/saltash-community-space/home> or go to: www.saltash.gov.uk/consultations.php or email enquiries@saltash.gov.uk

To find out more, visit: www.saltash.gov.uk/consultations.php or email enquiries@saltash.gov.uk

MORE ABOUT: [Saltash Councillor](#) [Architecture Cornwall Council](#) **SHARE**   

Appendix E: Social media

A selection of the Facebook posts:

Saltash Group
Saltash Town Council · 3 July at 09:20 · 🌐

Would you like to see more markets and events in the town centre? Could a new space provide a place for people to meet or encourage more people to visit the town centre? Have a look at our proposals at the [Saltash Library Hub](#) or online at www.saltash.gov.uk/consultations.php. You've got until 14 July to let us know what you think.





35 likes · 20 comments

Saltash Town Council
11 July at 09:18 · 🌐

How can we improve Saltash Town Centre? What would encourage you to visit more often? Could we create a green community space on one or more of these sites?

1. Central Fore Street
2. Eastern Gateway (Brunel House) and Western Gateway (Victoria Gardens)
3. Alexandra Square Car Park
4. Belle Vue East Car Park

Find out about our proposals and let us know what you think via the below link by 14th July 2023.



SALTASH.GOV.UK
Consultations
Public Consultations by Saltash Town Council [Learn more](#)

You and 22 others · 71 comments · 2 shares

Like · Comment · Share

Saltash Community Group
Short video · Saltash Town Council · 17 Jun · 🌐



LAST DAY! 🗓️ Come and find out about our ideas for a new green community space. The team together with Members from the Saltash Town Team and Town... See more

4 likes

Saltash Town Council
23 June · 🌐

🗓️ Consultation still open! 🗓️

If you missed the consultation event at the Guildhall you can still view the green space plans, they are available at the Saltash Library Hub along with feedback forms. If you're unable to attend in person you can also view them on the Town Council website and submit your feedback there <https://www.saltash.gov.uk/consultations.php>. We are encouraging all residents to ensure they have their say! #consultationevent #saltash #community #lovewhereyoulive



4 shares

Like · Comment · Share

Appendix F: May Fair leaflet

Saltash Town Centre

What's happening?

Saltash Town Council, working on behalf of The Saltash Town Team, has secured Town Vitality Funding from Cornwall Council to undertake a feasibility study to develop a new green multi-use community space in the retail heart of the town centre.

Have your say....!

*On a new green community space for
Saltash!*

The Saltash Town Team working with Saltash Town Council have commissioned Architecture by Studio Hive to design a green multi-use space in the retail heart of the town centre.

Public consultation will take place in June including a public exhibition on:

**Friday 16th and Saturday 17th June at The Guildhall,
12 Lower Fore Street, Saltash between 10am and 5pm.**

To find out more, go to:

www.saltash.gov.uk/consultations.php

or email enquiries@saltash.gov.uk



Study Areas: gateways and Fore Street

Study Areas: car parks



theurbanists

Saltash Town Centre

What is it?

This green multi-use community space would be able to host events, offer enhanced facilities for outdoor relaxation and bring the community together, as well as enhance the viability of the town centre as a retail and leisure destination.



Public Space Consult
made by town study
rural

'A vibrant 'green' realm in the retail heart of the town'

-  A better connected Saltash through signage and way-finding
-  Improved materials and street furniture
-  Strengthen biodiversity and climate resilience
-  Improved 'walkability' and active travel options
-  Multi-functional and adaptable spaces for a range of events
-  Creation of 'meanwhile' places



Key Areas: The map above shows the various locations which have been included in the early assessment work.


- | | |
|---|--|
|  Priority study area |  Wider study areas: |
|  Existing green infrastructure | 1. Alexandra Square |
|  Existing buildings | 2. Culter Road Car Park |
|  Existing highway infrastructure | 3. Belle Vue East Car Park |
|  Saltash rail station | 4. Belle Vue West Car Park |
| | 5. Victoria Gardens Gateway |
| | 6. Central Pine Street |
| | 7. Eastern Gateway |



Appendix G: Exhibition Boards – June consultation

Saltash Town Centre

Project Overview
Having secured Town Vitality Funding from Cornwall Council, the Saltash Town Team is leading a study to look at options to help create a greener retail heart of the town centre. This would enable Saltash to host events, offer better facilities for outdoor relaxation and bring the community together. It would also help to make the town centre a more successful retail and leisure destination. We want to hear your views on making Saltash a better place to live, work, visit and enjoy.




Scan for more information

Public Consultation: 15 - 30 June 2023
Following engagement with key local groups in April, the Town Team has agreed the priority sites to take forward to the next stage.

The Saltash Town Team is now consulting the public on proposals for the following:


- Central Fore Street
- Eastern Gateway (Brunel House)
- Western Gateway (Victoria Gardens)
- Alexandra Square Car Park

Belle Vue East Car Park will also be considered for some minor landscape improvements whilst the remaining sites could come forward at a later date.



Cornwall Council


1. For further information and to give your feedback please go to: www.saltash.gov.uk
Tel: 01752 844646 (Mon - Fri 9am to 5pm) Email: enquiries@saltash.gov.uk




Saltash Town Centre

The story so far
The design team initially carried out an assessment of possible sites taking into consideration factors including location, size, land ownership, accessibility and relationship to the town's retail centre.

While it is expected that the best solution is likely to be the identification of one large community space, the Town Team is open to considering a few smaller spaces across the town linking the various areas of Saltash together and improving connectivity.



Funded through Cornwall Council's Town Vitality Funding



Images from Saltash events


Saltash Feedback:

- Over 5,000 people attend
- More of this please!
- How to achieve while keeping traders and residents happy?
- Complaints about road closures and stalls blocking shops.
- Specific performance space to be used in conjunction with street activities?
- Maypole place?
- Choir & concert venue?
- Santa Bikers
- Lantern parade
- Fireworks
- Christmas tree in Victoria Gardens

Study Areas we've Identified:

- Central Fore Street
- Eastern Gateway (Brunel House) & Western Gateway (Victoria Gardens)
- Alexandra Square Car Park
- Belle Vue Car Park East

2. For further information and to give your feedback please go to: www.saltash.gov.uk
Tel: 01752 844646 (Mon - Fri 9am to 5pm) Email: enquiries@saltash.gov.uk



Saltash Town Centre

How can I get involved?
The Saltash Town Team is keen to hear your views on making Saltash a better place to live, work, visit and enjoy. Please take part in our public consultation either online or in person. Go to www.saltash.gov.uk or scan the QR code to find out more.



Scan for more information

'A vibrant green realm in the retail heart of the town'

 A better connected Saltash through signage and way-finding

 Improved walkability and active travel options

 Improved materials and street furniture

 Multi-functional and adaptable spaces for a range of events

 Strengthen biodiversity and climate resilience

 Creation of short-term or temporary uses (market/white uses)



Key Areas

- Priority study area
- Existing green infrastructure
- Existing buildings
- Existing highway infrastructure
- Saltash train station
- Key focus areas:
 - Central Fore Street
 - Eastern Gateway (Brunel House) & Western Gateway (Victoria Gardens)
 - Alexandra Square Car Park
 - Belle Vue Car Park East
- Fore Street public realm enhancements

3. For further information and to give your feedback please go to: www.saltash.gov.uk
Tel: 01752 844646 (Mon - Fri 9am to 5pm) Email: enquiries@saltash.gov.uk




Saltash Town Centre

Fore Street

- Creation of a new 'Town Square' outside the Brunel Inn where there is a natural widening to the high street
- Belle Vue Road & Culver Road provide temporary diversion for vehicles
- Increased planting to emphasise the 'green realm' in the town centre
- Shared space environment will naturally reduce traffic speeds

Opportunities

- Shared space 'Gateway' access Fore Street
- Exploits natural set-back of buildings
- New planting at pedestrian level
- 'Streets for People' design-code driven
- Becomes the town square during frequent, weekend events
- Perhaps closed to private cars once a month for community use.



Funded through Cornwall Council's Town Vitality Funding



Legend

- Existing Buildings
- Existing Trees
- Proposed Trees
- Existing Road
- Proposed Road
- Proposed Space
- Shared Street Space
- Post Office
- Public Open Space
- Primary/Secondary Access
- Secondary/Residential Access
- Primary/Residential Access
- Secondary/Commercial Access
- Secondary/Industrial Access
- Secondary/Community Access
- Secondary/Community Access
- Secondary/Community Access
- Long term amenity - existing/developed



Street Cafe Terrace | Central Fore Street - potential location of new Town Square | Fore Street looking east

4. For further information and to give your feedback please go to: www.saltash.gov.uk
Tel: 01752 844646 (Mon - Fri 9am to 5pm) Email: enquiries@saltash.gov.uk



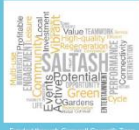
Saltash Town Centre

Eastern Gateway (Brunel House)

- A38 & Approach to Saltash
- Lack of cycle provision
- Signage – lack of consistency
- Public space / planting – hidden asset
- Brunel's busk - new location?

Western Gateway (Victoria Gardens)

- Importance of Victoria Gardens
- Slow traffic zone - Shared space environment
- Opportunities to increase level of planting



Funded through Cornwall Council's Town Viable Funding



Eastern Gateway - Sketch Proposal




Opportunities

1. Shared space 'Gateway' across junction
2. New public square / events space in place of barrier planting
3. Maples? Brunel's busk?
4. Streamlined and consistent signage
5. Great place for cyclists' cafe – The Cycle Hub?



Mid Lock Cafe & Cycle Hub - Bristol




Western Gateway - Sketch Proposal



Opportunities

1. Shared space 'Gateway' across junction
2. New planting at pedestrian level
3. Streets for People design-code driven
4. Streamlined and consistent signage
5. Becomes the 'hacienda' town square during main events



Shared space - Pagan

5. For further information and to give your feedback please go to: www.saltash.gov.uk
Tel: 01752 844546 (Mon - Fri 9am to 5pm) Email: enquiries@saltash.gov.uk

Saltash Town Centre

Alexandra Square Car Park


- Car park is on a steep gradient
- Saltash Peace Garden is a well maintained space opposite the Church
- Space is abutted by Station Road

Belle Vue East Car Park

- Good views across to the Tamar
- Sloping site but not excessive
- Access to Fore Street via Belle Vue Road. Additional pedestrian access could be gained via Hemmley Fraser courtyard
- A little remote from Fore Street – data suggests that it's the least used of all the Saltash car parks



Funded through Cornwall Council's Town Viable Funding




Alexandra Square Sketch Proposal




Opportunities

1. Occasional closure of Station Road to private vehicles
2. New public square formed in front of war memorial
3. Single access / exit point to car park
4. Lower third of car park given over to terraced 'sitting-deck' facing east
5. Potential for stage area with Tamar bridge backstop
6. Green pockets created within car park and opportunities for vertical greening
7. Peace Gardens enhanced and extended



Belle Vue East - Sketch Proposal



Opportunities

1. New pedestrian link through Social Club car park and Hemmley Fraser courtyard
2. Single access / exit point to car park
3. New 'pocket park' to western edge
4. Green pockets created within car park and terraced seating between levels
5. Water permeable parking spaces
6. Potential for solar canopies to supplement EV charging



Sustainable Storage System (SUS)

6. For further information and to give your feedback please go to: www.saltash.gov.uk
Tel: 01752 844546 (Mon - Fri 9am to 5pm) Email: enquiries@saltash.gov.uk

Appendix H: Feedback survey



Saltash Town Centre Green Spaces - Public Consultation June 2023

Feedback survey

Vision and aspirations

This green multi-use community space would be able to host events, offer enhanced facilities for outdoor relaxation and bring the community together, as well as enhance the viability of the town centre as a retail and leisure destination.

The project team will provide their recommendations at the end of September 2023 and Saltash Town Team hopes that further funding will enable the project to be delivered leading to positive environmental, social and economic benefits.

We welcome your views on our proposals. Please submit your comments by 30 June 2023.

1. How often do you visit Saltash town centre?

- Every day
- Several times a week
- About once a week
- Two or three times a month
- About once a month
- Less often
- Rarely/never

2. What are your main reasons for visiting the town centre?

Activity	Reasons
	<i>(Tick all that apply)</i>
Shopping/ supporting independent shops/ local businesses	
Eating, drinking out/ meeting friends or family	
Visiting the Guildhall	
Using the train station	
Attending events e.g May Fair, Remembrance Parade	
Having a stroll/En route to somewhere else	
Work	
Other <i>(please specify)</i>	

3. From the list below, please select up to FIVE items that you would like to prioritise in the plans to improve Saltash Town Centre:

A dedicated event space for art, entertainment and cultural activities	
A regular market	
A pedestrianised section of Fore Street	
Accessible for everyone – from cyclists and families to people who are less mobile	
Accessible and signposted toilets / changing places / baby feeding rooms	
Integrated cycling infrastructure e.g. cycle lanes, secure/covered cycle parking	
Improved signage especially to car parks	
More greenery	
More public seating	
More seasonal events and festivals	
More taxi drop off spaces	
Widening pavements and removing barriers along the high street to improve the journey/accessibility for all	
Other (please specify)	

4. Priority sites:

What do you think about the following site specific proposals and opportunities?

	Like	Dislike	Undecided/ no opinion
Central Fore Street (see board 4)			
Creating a new 'town square', outside the Brunel Inn, where the street widens			
Closing the square to private cars once a month for potential community events (e.g. a market, performances etc.) with traffic diversions via Belle Vue & Culver Road			
Creating a shared space 'gateway' which will help slow down traffic and prioritise pedestrians			
Increasing planting to emphasis the 'green realm' in the town centre			
Providing new street furniture such as seating and canopies			
Eastern Gateway to Fore Street (Brunel House) (see board 5)			
Creating a new shared space 'gateway' across the junction to slow traffic and welcome visitors			
Creating a new public square/events space by decluttering and removing the 'barrier planting'			
Looking at relocating Brunel's bust and Maypole			
Making signage simpler and more consistent			
Providing scope for a new cycle hub/café			
Western Gateway to Fore Street (Victoria Gardens) (see board 5)			
Creating a new shared space/gateway across the junction			
Providing a second 'town square' during major events			
Modifying the junction and creating shared surface to slow traffic and improve pedestrian crossings (Streets for People design-code)			
Creating new planting at pedestrian level			
Making signage simpler and more consistent			
Alexandra Square Car Park (see board 6)			
Creating a new public square in front of the war memorial			
Closing Station Road on occasions to private vehicles			
Making a single access/exit point to the car park			

Changing the lower third of the car park to terraced seating/steps facing east			
Looking at the potential for a stage area with the backdrop of the Tamar Bridge			
Creating 'green pockets' within the car park including opportunities for vertical greening			
Enhancing and extending the Peace Gardens			
Belle Vue East Car Park (see board 6)			
Creating a new pedestrian link through the Social Club car park and Hemsley Fraser courtyard			
Making a single access/exit point to the car park			
Creating a new 'pocket park' to the western edge			
Creating smaller new green pockets, within the car park, with terraced planting between levels			
Designing water permeable paving/parking spaces			
Looking at the potential for solar canopies to supplement Electric Vehicle charging			

5. Do you have any further comments or suggestions for these sites?

6. Do you have any other ideas about what could make Saltash Town Centre even better?

About you...

7. What's your home postcode?

8. What is your connection to the area? (select as many as appropriate)

I live in Saltash

I want to live in Saltash

I work in Saltash

I live in Plymouth

I study in Saltash

I represent a group/organisation

I regularly travel to Saltash

(please specify

9. What is your age group?

11-15

55-64

16-24

65-74

25-34

75-84

35-44

85 or over

45-54

Prefer not to say

10. How do you get to the town centre?

Walking

Car (driver)

Walking with pram/pushchair

Car (passenger)

Jogging/running

Scooter

Mobility scooter/ wheelchair

Other

Bus

Taxi or other cab

Bicycle

Motorcycle/moped

Train

HGV

Commercial vehicle

11. Would anything encourage you to use a different form of active travel? (e.g. public transport, cycling, walking?)

12. Please provide your postcode

If you would like to be kept informed about this project, please provide your name along with email or full postal address:

The information you provide will not be passed to any third party and will only be used to communicate with you with regards to this specific project. If at any time you wish to have your details removed from our database please contact Saltash Town Council.

Please return paper copies of this survey to:

Saltash Town Council, The Guildhall, Lower Fore Street, Saltash, Cornwall PL12 6JX

Appendix I: Feedback from Engagement workshops

Overview:

- The majority of comments and feedback related to ideas for Fore Street and the Gateways at either end
- In terms of the car park locations, Alexander Square received the most comments with Culver Street, Belle Vue West and East the least.
- The Post Office site was also raised
- Topics discussed included parking, public transport/buses, accessibility, impact of changes on retailers, scope and location of market days and events and opportunities for more greening
- Interest/suggestions for smaller changes/interventions e.g. new surface materials, reorganisation of street furniture, canopies, better signage to car parks, covered cycle parking, creating small pocket parks, different types of planting etc.
- Bigger picture - being bold and having a longterm vision plan to create the greenest, safest town, changing habits and behaviours re car usage and shopping, addressing climate change and planning for future generations.

General comments

Theme	Support	Concerns	Suggestions	Team response
Car parks		<ul style="list-style-type: none"> • If you live out of town you have to use cars to come in. • I would question charging for car parking if not on street where it is free. • Massive concern re car parking on residential streets. It's already a nightmare. Parking permits will need to be introduced. • The car parks are a bit 'out of the way' for town centre impact • Strongly against the loss of parking. The town parking is over capacity on event days for the three large events. 	<ul style="list-style-type: none"> • Need to understand all car park use demographics • Want to know where cars come from and why • No mention of better use of Longstone (Car) Park – very much underused presently • Use underutilised car park such as Belle Vue • Could one of the car parks provide coach parking? • All of these ideas are dependent on Cornwall Council 'letting it happen'. Have to be sure as car parks are on Council land. 	<ul style="list-style-type: none"> • Scope to look at car park usage, analyse how they work now and look to make them more efficient. E.g whether if made the first hour free would that help? • Different ways of monitoring. Current data is from ticket machines. Can use cameras weekday and Saturday and capture of people are leaving cars overnight. Would give better/more scientific view of how car parks are used. • Currently most are not very efficient. Scope to take some spaces and create small pocket parks. • Will be using up to date data - have requested this from Cornwall Council. • Coach parties tend not to come to Saltash as no coach parking. Could look at the co-op area. • New parking charges coming in from Cornwall Council including charging on Sundays • Cornwall Council is already part of the team. There is scope to ask

Theme	Support	Concerns	Suggestions	Team response
				<p>questions and getting back answers.</p> <ul style="list-style-type: none"> • Have had very positive feedback re ideas for utilising car park spaces so far. We are in a climate emergency and need to address. It's about planning for future generations.
Retailers			<ul style="list-style-type: none"> • Establish actual retail sales figures over time/years to measure/prove success • Over 20 years have seen decline because of out of town shopping. Need independent shops - need leadership. • What about meanwhile uses? In Plymouth have 7 shops used for culture activities 	<ul style="list-style-type: none"> • Independent shops can also give feedback from customers direct
Public transport		<ul style="list-style-type: none"> • Concerned about the bus services to Fore Street being reduced at certain times • If you reduce parking spaces, it will adversely affect people who have none or poor bus service to the town centre. Why isn't there one bus service down North Road? 	<ul style="list-style-type: none"> • Move buses to New Road – there is a bus shelter both sides of the street • Need to use the Hopper bus more 	

Theme	Support	Concerns	Suggestions	Team response
Accessibility		<ul style="list-style-type: none"> Car parks have levelling issues which could affect disabled/elderly. A lot of work needed. 	<ul style="list-style-type: none"> Represent those with disability including dementia. How will they be taken into account? Includes physical aspects such as level changes and steps but also types of signs and images 	Agreed – we need a group such as Dementia Voice to engage with us as part of the design process
Markets	<ul style="list-style-type: none"> Would be good for fresh fruit and veg. Launceston is v successful. 	<ul style="list-style-type: none"> Temporary traffic management would be unavoidable on market days without full Fore St closure Market NOT on a Sunday 	<ul style="list-style-type: none"> Setting up e.g for a market is better if in an area people are passing through so they are aware something is happening, not located out of sight/invisible 	<ul style="list-style-type: none"> Launceston has same challenges of shops closing early. Tourists turn up and all closed. Potential shift? Could have ‘magic Wednesday’ or themed days. A ‘local’ or farmers market. Could have play spaces - not all retail. A 5k route. All helps to bring in people who would otherwise not come into the town centre
Events		<ul style="list-style-type: none"> Proximity to residents and noise from events Emergency service vehicle access during events Ingress/egress from events – safe/staggered 		
Other	<ul style="list-style-type: none"> Greening up is a good part of the presentation 		<ul style="list-style-type: none"> 100% consult with young people – really important to listen to their views, do via social media 	

Theme	Support	Concerns	Suggestions	Team response
			<ul style="list-style-type: none"> • Would be nice to get more cycle parking – not currently in the right places • Could have a town memorial on land outside St Stephen’s or St Nicholas so everyone can see it and add names 	

Fore Street

First choice of 4 stakeholders

Difficult to determine from some comments whether these relate to just the Fore Street town square opportunity or the Gateways as well

Support	Concerns	Suggestions	Team response
<ul style="list-style-type: none"> Footfall from the bridge – this end currently looks very tacky. 		<ul style="list-style-type: none"> From Victoria Gardens down, all resurfaced in cobbles to create a pedestrian feeling area and to calm traffic Improve garden area at bottom of Fore Street, open/lighten up Need to encourage/draw people to the part of the road nearest the Guildhall. Improve pedestrian access with a ‘welcome to the town’ when crossing the Tamar Bridge 	
<ul style="list-style-type: none"> Opportunity to create a space currently dominated by cars/buses Would support more public transport 	<ul style="list-style-type: none"> How can this be done as is a convoluted area to get in/out of especially if narrow the road? Buses struggle down Fore Street as a lot of traffic use it If you close the road where does all the traffic go? 	<ul style="list-style-type: none"> Lower Fore Street needs to be better integrated with Fore Street 	<ul style="list-style-type: none"> Could have a smaller closed area. If allow for a major event/s and normal weekday activity - need to encourage people to use the car parks and to walk into Fore Street Could introduce bus gate/and for couriers only and promote more active travel. Would also help improve air quality.

Support	Concerns	Suggestions	Team response
			<ul style="list-style-type: none"> • Need clear signage to show routes to car parks and think about timing • We have a traffic consultant as part of the team who will do different scenarios which can test and check for any pinch points. They will also talk to the people running events.
<ul style="list-style-type: none"> • 		<ul style="list-style-type: none"> • Is there scope to widen/resurface the area behind the working man's club? 	<ul style="list-style-type: none"> • It's a private road
<ul style="list-style-type: none"> • Like concept of pedestrianisation • Love the bold idea of a square in the central Fore St. Would make an accessible attractive space sheltered from the weather • Great idea. Needs to be devoid of cars. • 	<ul style="list-style-type: none"> • Seems to be a lack of greenery at both ends (Fore Street) and no real greenery between • Canopy could block natural surveillance and future town cctv coverage. Could also create interesting challenge for young people to climb on. • 	<ul style="list-style-type: none"> • Would like to see canopies (like at Sainsburys) • Canopy design could reflect bridges • Would be good if there was covered cycle parking • What about areas under cover e.g. for a small band? This used to happen at weekends, where shops are set back and where walk through to Culver Road Car park • Small squares for permeable surface else the soil comes out and you trip over 	<ul style="list-style-type: none"> • Agreed could provide an all weather space • Keen to bring measures which day to day make the area more pleasant e.g. a bus gate through town i.e. filtered traffic only (buses, emergency vehicles)
<ul style="list-style-type: none"> • Historical relevance as until late Victorian times there was an archway where proposing the 	<ul style="list-style-type: none"> • What about wind tunnels? Use Fore Street a lot and it can be unpleasant re the wind. 	<ul style="list-style-type: none"> • Fore St would definitely benefit from some evergreen foliage so that there are green trees all year round (not just summer) 	<ul style="list-style-type: none"> • Trees help mitigate wind really well. E.g can use 'pleached trees, which are really useful in heritage places.

Support	Concerns	Suggestions	Team response
<p>town square. An arch would really add to the town square</p> <ul style="list-style-type: none"> • Would also support more trees on Fore Street, between the nodes • Please more trees and greenery on Fore St between gateways • 	<p>Alexander Square is lower and more sheltered.</p>		<ul style="list-style-type: none"> • Scope to use plants as infrastructure and leave ground level clear for seating etc. Trees also give shade, cooling and cover above. • Have seen examples of 'living pillars' with planted collars around columns/along a colonnade.

Victoria Gardens – Western Gateway

Support	Concerns	Suggestions	Team response
<ul style="list-style-type: none"> • Like the reconfiguration of the pavement, but is that feasible re the buses? 	<ul style="list-style-type: none"> • The corner of Victoria is very tight – could be issue with buses as they use this diversion route when Fore Street is closed for May Fair etc. Buses come every 20 minutes. • Buses will not make the turn from St Stephen's Road into Fore St if there are any obstructions • Problem re crossing the road and gates 	<ul style="list-style-type: none"> • Whole area needs to be controlled and traffic slowed as very busy • Turn Fore Street one way with shared area around Victoria Gardens 	<ul style="list-style-type: none"> • Can use material changes on the road to signify it's a pedestrian area and slow traffic. • Use of rumble strips and shared surface. • Can also create build outs so harder for traffic to go at speed. • Could close off the point and go for uncontrolled crossing

<ul style="list-style-type: none"> • Agree with greening up. Have a massive green opportunity in Victoria Gardens. 	<ul style="list-style-type: none"> • Victoria Gardens is underused because it is difficult to get to. 	<ul style="list-style-type: none"> • Victoria Gardens is a good place for a bandstand • Public toilet signage 	<ul style="list-style-type: none"> •
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Brunel Gardens – Eastern Gateway

Support	Concerns	Suggestions	Team response
<ul style="list-style-type: none"> • Support having a square here • Cycle hub – great idea 	<ul style="list-style-type: none"> • 	<ul style="list-style-type: none"> • Tiles for humps – to reduce speed • Encourage crossing 	Scope to declutter, introduce planting
<ul style="list-style-type: none"> • 	<ul style="list-style-type: none"> • 	<ul style="list-style-type: none"> • Use the slot machine building – it could be the Saltash Museum with the top floor for storage and work spaces 	It's too large for a museum – plus don't have enough volunteers

Alexander Square

Support	Concerns	Suggestions	Team response
<ul style="list-style-type: none"> • This park has more potential than shown. • Alexandra Sq is the quietest, most sheltered, historic and best shaped space. Access to Pub and Church. People already sit there. • Closing Station Road always into a market area would be good 	<ul style="list-style-type: none"> • Alexander Square is well used on a Sunday by the church goers 98% full on at least 1 day a week if not more. Concern that people will need the parking spaces. • If shut down Station Road will create a one way track and a major problem. There's no decent public transport. People will just fill up the back streets. A lot of local residents have nowhere else to park. • The space here is very exposed to wind and the angle not easy for market stalls • Market space is wasted and due for some TLC • Access to Alexander Square is a problem 	<ul style="list-style-type: none"> • 	<ul style="list-style-type: none"> • Not necessarily proposing taking away car spaces. May not lose any in some areas. Where we do it will be based on data. • Experience from other places is that after a while the moans went away and cars went elsewhere. • Car usage is also about changing habits . Looking forwards, parking and shopping habits also need to change and we also need to improve air quality. We need to be bold and look at the long term, create a vision plan – to create the greenest, safest town. We may need to move things around. Behaviour makes us want to be as close as possible, whereas we can encourage people to walk a bit further (if they can) which means they will pass other shops and may spend money. • We will need to retain access re mobility issues.

•	<ul style="list-style-type: none"> • Who owns Alexander Car Park? Is it Cornwall Council as heard there was a legal challenge? • Cornwall Council is going to resurface Alexander Square 	•	<ul style="list-style-type: none"> • A legal land search was carried out and it definitely is owned by the Council.
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Belle Vue East

Support	Concerns	Suggestions	Team response
•	•	<ul style="list-style-type: none"> • Multi storey car park • Pedestrian entrance • Get rid of trees/garden and open visible access from town and this car park will get used more 	

Post Office site

Support	Concerns	Suggestions	Team response
<ul style="list-style-type: none"> • My favourite option would be the one where you knock down the post office 	•	<ul style="list-style-type: none"> • Previously discussed buying land in the centre by the Post Office as this is a dead area. Would make an excellent town square. • Post office site was previously the Wesley Church 	Site is owned by a major investor who would want a lot of money for the land. Post Office would require a new sorting office out of town which

			would be too costly. Also PO have signed up for another 10 year lease.
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Additional team verbal feedback/summary:

1. **Fore Street Central Square** - Creation of shared space environment with new surface materials and reorganisation of street furniture and planning to create what is clearly the 'centre' of Saltash.
2. **Alexandra Square** - Whatever form it takes this space has the greatest potential for the creation of a new public space for either performance or open air event. The surrounding built environment is attractive with the Church Museum and Guildhall all closely connected. Station Road could be a 'managed shared space' and could be closed occasionally to suit events.
3. **East and West Gateways** - Work to reduce traffic speed and increase pedestrian - friendly environment. Signage would be rationalised and those arriving off the A38 would be instantly aware that Fore Street is a 'Place for People' This would be in conjunction with a review of on-street parking and coordinated tree planting and street furniture strategy.
4. **Belle Vue East Car Park** - Works to improve greening of the environment - permeable spaces and rationalisation of layout to create pocket parks. Improved pedestrian connection with Fore Street.
5. **Culver Street Car Park** - Proposal restricted by need to provide service to Co-op but a small public square could be formed around the existing cafe. Parking spaces rationalised and green spaces introduced
6. **Belle Vue West Car Park** - As BVE but a difficult space in which to create anything meaningful and probably of more value as a potential development site for resi

Appendix J: Full survey results

Appendix J: Full survey results

Q1. How often do you visit Saltash town centre?

Answer Choices	Responses	
Every day	27.11%	61
Several times a week	46.22%	104
About once a week	14.22%	32
Two or three times a month	7.56%	17
About once a month	3.56%	8
Less often	1.33%	3
Rarely/never	0.00%	0
	Answered	225
	Skipped	2

Q2. What are your main reasons for visiting the town centre?

Answer Choices	Responses	
Shopping/ supporting independent shops/ local businesses	89.38%	202
Eating, drinking out/ meeting friends or family	44.69%	101
Visiting the Guildhall	11.95%	27
Using the train station	26.11%	59
Attending events e.g. May Fair, Remembrance Parade	43.81%	99
Having a stroll/En route to somewhere else	46.46%	105
Work	14.16%	32
Other (please specify)	17.26%	39
	Answered	226
	Skipped	1

Other (please specify)

- I live in the town centre. It feels like the Council have forgotten that there are residents in the area
- Banking, this is important
- Attending clubs and groups
- Dropping off recycling. Using cashpoint. Picking up prescription
- Foreign muck/ hairdressers/ popping to Superdrug on way home
- Cash machine
- I live here
- Various
- Medical
- driver at no.4
- Using local transport
- Vet, Optician, Chiropody
- Haircut
- Using the buses when going outside of Saltash

- Volunteering
- Volunteer at Food bank
- Museum
- Volunteer at food bank & church
- En route for exercise (down to Riverside)
- Health care, opticians, dentist, chemist. Personal care, hair, nails.
- Catching a bus
- volunteering
- Collecting a prescription
- I live there
- Shopping and donating in charity shops
- Volunteering
- meeting colleagues
- Hairdresser, chiropodist
- I live in the town centre (Albert Road)
- Catch a bus / holiday coach
- Children are in town band and sailing cadets, practice on Friday evenings
- Children attending town band
- Catch buses
- Volunteer
- Church events at St Nicholas & St Faith (Alexandra Sq)
- Voluntary work
- I live in the town centre
- Reside
- Jazz at the Union Pub

Q3. From the list below, please select up to FIVE items that you would like to prioritise in the plans to improve Saltash Town Centre

Answer Choices	Responses	
A dedicated event space for art, entertainment and cultural activities	42.15%	94
A regular market	60.99%	136
A pedestrianised section of Fore Street	25.11%	56
Accessibility for everyone – from cyclists and families to people who are less mobile	36.32%	81
Accessible and signposted toilets / changing places / baby feeding rooms	36.77%	82
Integrated cycling infrastructure e.g. cycle lanes, secure/covered cycle parking	9.42%	21
Improved signage especially to car parks	18.39%	41
More greenery	56.95%	127
More public seating	36.32%	81
More seasonal events and festivals	31.39%	70
More taxi drop off spaces	3.59%	8
Wider pavements and removal of barriers along the high street to improve the journey along the street for all	29.60%	66
Other (please specify)	23.32%	52
	Answered	223
	Skipped	4

Other:

- Consideration for the residents of the town centre
- Free parking for at least 2 hours to encourage shoppers
- Free parking
- Free parking.
- No parking in the street, bus and taxi only
- Better road width for vehicles, removing pull in place at top of fore street (going down) or widen space so vehicles do not hinder the roadway, more on Fore street parking
- Diverse shops with funding for small businesses
- More free parking
- More play equipment for children
- CCTV
- More 30min to 1hr free parking in the main street
- Signs to prevent cyclists and skateboarder riding on pavements
- CCTV cameras
- Improved traffic flow, and road side parking only for those with 'Blue Badges'
- If I pay to park (always increasing) I need a reason. I can sit in a green space anywhere
- Better areas for buses to stop
- Resurface and mark car parks. Seasonal flowers/planting
- Free parking in town centre car park
- accessibility for those with disabilities but not cyclists
- More play equipment for children
- Less charity shops and more independent shops.
- CCTV
- A regular market only if properly managed with no bric-a-brac. More taxi drop-off spaces not required. What is the need for improved cycle infrastructure? Did they not survey frequency/times of use?
- Slower traffic so more pedestrian-friendly.
- It's the main road through Saltash, what else can it be ?
- Fine as it is
- Arcade
- Car drop off points for elderly passengers
- More variety of shops DIY, clothing etc.
- make it easier for local people to rent shop space by bringing down the rent
- As a pedestrian I would like a safer Fore Street environment but I am worried that this would direct more traffic along North Road where I live and that is a dangerous place for pedestrians often used as a rat run with vehicles travelling at excessive speed including many boy racers. These vehicles often ignore pedestrian crossings and definitely do not prioritise pedestrians as the highway code dictates. Please be aware of this before approving any scheme
- Ways to encourage the public down to Lower Fore Street shops and businesses
- Total pedestrianisation. Ban cars.
- Better event notification signs
- Free parking in the town for 2 hours to encourage more people to shop in the street
- Safe crossing to Victoria park .
- More free parking
- Reduction In Food Take away Outlets
- Fore Street Trees and Planting to be restored/ maintained
- Remove pigeons, where they roost is so unhygienic and unsightly, so roost sites need to be eliminated

- Ease of using local shops and restaurants (being able to pop down in car for 30 mins to buy something without extra parking costs)
- More trees with vandal proof guards
- Property owners to smarten up their buildings
- Wider roads so when buses stop they don't block the entire road. Causes absolute chaos
- Fore Street needs a steam clean, tidied up and shop keepers should take responsibility for keeping their frontages clean and tidy. Similarly landlords should take more care and keep empty properties tidy and in good order
- Improve link to railway station
- More car parking spaces
- No or lower car park charges
- The town will be killed if you widen the pavements and reduce road width/on road parking!
- Anything new will be damaged and vandalised, sadly.
- ne surfacing for pavements. better lighting. remove speakers
- Residents' parking
- 20 mph speed limit

Q4. What do you think about our site specific proposals and opportunities for Central Fore Street? (see board 4)

	Like		Dislike		Undecided/ No opinion		Total
Creating a new 'town square', outside the Brunel Inn, where the street widens	57.59%	129	24.11%	54	18.30%	41	224
Closing the square to private cars once a month for potential community events (e.g. a market, performances etc.) with traffic diversions via Belle Vue & Culver Road	54.95%	122	31.08%	69	13.96%	31	222
Creating a shared space 'gateway' which will help slow down traffic and prioritise pedestrians	51.36%	113	26.82%	59	21.82%	48	220
Increasing planting to emphasise the 'green realm' in the town centre	81.36%	179	10.00%	22	8.64%	19	220
Providing new street furniture such as seating and canopies	71.04%	157	13.57%	30	15.38%	34	221
						Answered	224
						Skipped	3

Q5. What do you think about our site specific proposals and opportunities for the Eastern Gateway to Fore Street (Brunel House)? (see board 5)

	Like	Dislike	Undecided/ No opinion	Total
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Creating a new shared space 'gateway' across the junction to slow traffic and welcome visitors	47.09%	105	27.35%	61	25.56%	57	223
Creating a new public square/events space by decluttering and removing the 'barrier planting'	55.66%	123	19.91%	44	24.43%	54	221
Looking at relocating Brunel's bust and Maypole	31.96%	70	31.51%	69	36.53%	80	219
Making signage simpler and more consistent	64.65%	139	8.84%	19	26.51%	57	215
Providing scope for a new cycle hub/café	39.63%	86	29.95%	65	30.41%	66	217
						Answered	224
						Skipped	3

Q6. What do you think about our site specific proposals and opportunities for the Western Gateway to Fore Street (Victoria Gardens)? (see board 5)

	Like		Dislike		Undecided/ No opinion		Total
Creating a new shared space/gateway across the junction	45.25%	100	29.86%	66	24.89%	55	221
Providing a second 'town square' during major events	55.41%	123	26.13%	58	18.47%	41	222
Modifying the junction and creating shared surface to slow traffic and improve pedestrian crossings (Streets for People design-code)	50.68%	112	27.60%	61	21.72%	48	221
Creating new planting at pedestrian level	68.47%	152	17.57%	39	13.96%	31	222
Making signage simpler and more consistent	64.52%	140	11.06%	24	24.42%	53	217
						Answered	224
						Skipped	3

Q7. What do you think about our site specific proposals and opportunities for Alexandra Square Car Park? (see board 6)

	Like		Dislike		Undecided/ No opinion		Total
Creating a new public square in front of the war memorial	53.88%	118	27.40%	60	18.72%	41	219
Closing Station Road on occasions to private vehicles	32.11%	70	43.58%	95	24.31%	53	218

Making a single access/exit point to the car park	47.49%	104	26.48%	58	26.03%	57	219
Changing the lower third of the car park to terraced seating/steps facing east	38.36%	84	40.18%	88	21.46%	47	219
Looking at the potential for a stage area with the backdrop of the Tamar Bridge	44.39%	99	28.70%	64	26.91%	60	223
Creating 'green pockets' within the car park including opportunities for vertical greening	57.27%	126	21.82%	48	20.91%	46	220
Enhancing and extending the Peace Gardens	53.46%	116	24.88%	54	21.66%	47	217
						Answered	224
						Skipped	3

Q8. What do you think about our site specific proposals and opportunities for Belle Vue East Car Park? (see board 6)

	Like		Dislike		Undecided/ No opinion		Total
Creating a new pedestrian link through the Social Club car park and Hemsley Fraser courtyard	65.00%	143	17.73%	39	17.27%	38	220
Making a single access/exit point to the car park	43.06%	93	23.15%	50	33.80%	73	216
Creating a new 'pocket park' to the western edge	42.13%	91	22.22%	48	35.65%	77	216
Creating smaller new green pockets, within the car park, with terraced planting between levels	52.29%	114	25.23%	55	22.48%	49	218
Designing water permeable paving/parking spaces	59.28%	131	19.00%	42	21.72%	48	221
Looking at the potential for solar canopies to supplement Electric Vehicle charging	54.34%	119	22.83%	50	22.83%	50	219
						Answered	223
						Skipped	4

Q9. Do you have any further comments or suggestions for these sites?

Answered **142**
Skipped **85**

- As a home owner on Glebe Avenue, I am greatly concerned that such works (slow speed zones, frequent closures of the high street and semi pedestrianisation) would make life exceedingly difficult for my neighbours and myself. Parking on Glebe Avenue is already at a premium (with people avoiding the time restrictions on Fore Street and the excessive fees associated with the town car parks) and the road is simply not suitable for additional traffic including buses etc. (as demonstrated when this diversion route consistently fails during town events). Moreover, as a night shift worker, I do not want to be continually disturbed by additional traffic and, as a parent of a young child, I am concerned that our road would be used as a race track to avoid calming measures (increasing our pollution levels and leading to increased physical danger too). Further to this, a shared service only ever leads to confusion and danger to pedestrians; I cannot see why the Council continually enforces bike lanes etc on us (just look how much the widened pavement on North Road is used!).
- The town centre residents have been overlooked.
- Any car parking spaces lost to these proposals should be recreated near the town centre so as not to discourage use of Fore Street facilities.
- My concern with Lower Fore Street is that there is already an issue with people parking on double yellow lines and blocking safe access to the station and waterfront. There are several spots with double yellow lines (not yet completed) these are often parked on yet it is rare to see a traffic warden. Regularly there is not enough access to emergency services. There is also congested parking on corners inhibiting the view at crossings and have been several near misses. Widening these areas appears to reward bad behaviour. Likewise, the suggestion of blocking access to private cars regularly feels less opportunity and more of a disturbance for locals. Occasional events such as the lovely May Fair are not disturbing as we all have a fair sense of community spirit, however making this a regular hurdle could risk pushing the good nature of people trying to get to their homes and go about their daily activities.
- Not to take car parking space from Alexandra car park
- I don't have too many opinions about the car parks as I live on the fore street so rarely use them. Would love to see permanent staging, market area, outdoor seating, bike cafe, bike safe areas etc... at Redeemer church we could make use of staging for things like free community pop up Carols at the Christmas festival etc.. my only concern with redesigning the roundabout at the top of the fore street is the amount of collisions, beeping, agro from drivers that we see (as our house overlooks it). If that could be made safer without slowing down the traffic flow that would be great. Issues with parents of pupils at the school parking on king edwards road right up to the roundabout. Coms have gone out to parents, but doesn't seem to work- means we are unable to use loading area to unload food shops etc.. and parking tricky, as parents sit in thier cars and block service lanes on KE rd etc. would love to have some input on new roundabout plans if they go ahead - sorry bit of a ramble hope that all makes sense!!
- If you plan on closing fore street, you need to think about emergency access and put double yellow lines the full length of glebe road, parking is a nightmare down there. How will disabled and ill people access cafes and shops, I would drop my husband outside cafes and shops in fore street.
- Solar caponies and improving EV charging is a good idea. Alexandra square is used by cyclists heading from the Tamar Bridge towards Higher Port View - cycling infrastructure should be considered. There is minimal bike parking locations in the town - are these to be incorporated into the designs?
- I like the idea of occasional road closures on fore street but I don't think the proposed diversion routes could handle the level of traffic. I don't believe Alexandra square is the right place for terraced seating and a stage area especially facing east which would over looked the railway beer garden which can be rowdy. It would also take up yet more parking spaces which are already being lost on the high street and to EV charging points (I understand the need for these

in the future but in the short term it cuts parking spaces). I think a stage area would better either in Victoria Gardens or Longstone park.

- Leave Alexandra square alone, just improve surface. Needs two exits, parking spaces and access to the public toilet. No reduction of parking there. Shared space road systems are trendy but impractical, especially given limited space available in proposed areas. Some pedestrians don't pay enough attention as it is now, danger to cyclists and themselves. .Current extra space made for cyclists has been detrimental to traffic flow in east section. More space for coffee shop seating outside areas.
- Free parking for 3 hours, make the whole area pedestrian friendly. Cars seemingly ruling the roads and pavements
- Average speed cameras
- Fitness/yoga area for outside classes
- I don't think Saltash is considering issues that already exist for drivers to and from Saltash. We already regularly are at a standstill through Saltash when traffic is high. Cyclists make traffic more dangerous.
- Alexandra Square is the only car park where you can either have reserved parking or use the Just Park app to buy multi use tickets if you live in lower fire street and have no parking space of your own. Reducing spaces in this car park could create problems for residents. The parking on Lower Fore Street is currently awful. And the people do not care about double yellow lines and just leave their cars while they shop or eat at the restaurants. Maybe a camera controlled parking system to fine people who park on double yellows - at any time of day?
- Making an indoor area for the markets or opening thr guildhall to indoor stall as many small businesses don't like or want to do outdoor fairs due to the nature of their products
- I think the town centre needs a core
- The town needs some central area desperately but not to the detriment of the businesses. But where to put it? Shoukd really be in Fore St somewhere. Brunel house area and Victoria gdn area could be ideal areas so long as we get them right. Perhaps starting with regular closures and diversions of Fore St and using a 'Brunel circus' would be good to see the impact it would have to start and if okay make it more permanent maybe? have
- Fore Street canopies and mini barriers to specifically protect pedestrians from wind and rain
- Get real - avoid pie in the sky. Saltash is a pleasant town which needs people to make it vibrant and fulfilling to shopkeepers
- We need more space for children. Our parks aren't up to much.
- Almost all proposals will push much extra traffic to Glebe Avenue/North Road. You should think very carefully about any impact on residents on those streets.
- To ensure the police or similar consulted to aid designing out crime and Anti social behaviour
- Stop wasting money! There is no need to slow traffic down for pedestrians there is not a lot of them and most don't use the two pedestrian crossings anyway! Plus this will add to queues and then the council will start complaining about pollution, let traffic flow!
- A bandstand for regular playing by Town Band and others.
- Shared spaces like Bodmin's are awful. The cycle lanes around the town are empty and on New Road are used as car parking spaces. Please stop trying to get cars out of the town, for us in the countryside it's the only option we have.
- Please review the detailed regeneration plans for Fore Street and Alexandra Square, as submitted to Saltash Town Council in January 2010.. It would be a waste of Council Tax monies for this exercise to be repeated or, worse, ignored.
these expensive reports to be repeated or, worse, ignored.
- Near a theatre stage in Saltash for local groups to perform
- CCTV

- As Belle Vue car park is used least for parking it seems to me to be the obvious area to 'lose' as parking space and to create a green space there . making a pedestrianised link with Fore Street would quickly make it a popular area.
- Unfortunately all towns need a reason to visit and funeral parlours, nail bars and hairdressers won't cut it
- Zebra crossing or traffic lights seriously required at the bottom of Fore St.
- Where do bus routes come into the plan as it appears they will be severely hampered. Buses are extremely important to residents without cars. Why would you put a children's play area between 2 car parks - madness!
- Unhappy to see any reduction in car parking spaces. Unhappy to see any road closures, even on a monthly basis.
- Free parking in Saltash would encourage footfall especially with better links to under utilised spaces like belle vue east car park.
- The impact of car movements away from the town centre into residential areas should not be approved without measures being taken to slow and reduce traffic along those alternative routes.
- Any closure of Fore street will force traffic down Glebe Avenue, a residential road which already suffers from being the free car park for people working and visiting Fore street. The road made narrow because of parked cars each side and is a bottleneck for traffic, extending the number of time this would become the main route through Saltash town is a danger to residents
- The proposal to have a shared space at the Victoria Gardens junctions is absolutely ludicrous, this already a very busy and often confusing and dangerous add pedestrians into the mix. Most of these proposals will force traffic to use Rat runs on more residential streets like Glebe Avenue, increasing pollution in a residential area along with the safety issues on a road that has many parked cars and blind spots.
- I'm worried that creating town squares will add to problems with street drinking etc
- What a complete waste of money. Victoria Gardens should be the focus not the other areas.
- More design work to bring these spaces up to date would be great. Piecemeal offerings in the past have just made the street look cluttered. The latest bench is ugly - there's more to Saltash than just Brunel!
- If water permeable paving and parking spaces freeze, is it more likely to create potholes? This would be great undesirable and expensive to maintain. Please consider use of the Cornish language in town centre signage to provide a clear sense of our cultural heritage.
- Concerned at the impact in terms of traffic and parking in relation to the surrounding roads, Glebe ave is already used as a free car park for Fore st and cars speed up and down the road. Closing Fore st will only increase this problem
- We need more space for children. Our parks aren't up to much.
- Any proposal to make the town more inviting would be welcome.
- Fore Street is the most important area and option.
- Whatever is done must be viewed as "long term". There is little point in creating something and not "pushing" its use over a long period of time to create a "custom" and make it the place people first think about when they want to use the facility.
- Why note the carparks are on a slope when the whole of Saltash is on a hill rising up from the river. Fore is on a hill, but this is not mentioned!!!
- I am concerned about the impact on Glebe ave- parking is terrible at the moment and will just get worse if spaces are lost in Fore st- vehicles also currently speed up and down Glebe ave and this would just get worse and more dangerous
- partial pedestrianize Fore St , buses and Taxi only as in Exeter
- Closure to traffic weekly (not monthly) so more memorable. In the end, this public space needs to be integral with Fore Street. Alexander Sq is attractive option BUT simply too remote.

- CCTV is a must in Fore Street. Bring Saltash into the 21st century.
- Fore Street should be pedestrianised with access for buses, taxis and blue badge holders only. Change priority for traffic at the bridge approach road from Fore Street to North Road to create a viable alternative route for residents of Saltash, making Fore Street safer for everyone.
- All of this is immaterial. Events like May Fair and the Lantern Parade are well attended but with our financial support from STC. Saltash Scrapstore provides more funding than STC - that can't be right! Rather than spending money on fripperies like this spend it on the actual events!
- Do not relocate Brunel's bust or the Maypole. How many people would use a new cycle hub? What research has been undertaken? I would not welcome 'green pockets' in Alexandra Sq car park if it reduces the number of parking spaces.. They would also be expensive to construct and maintain. Re water permeable spaces, where does the water currently drain? At what cost to put in permeable paving and what is the advantage? The survey appears to be an expensive 'scratch the surface' one with little detail to look into cost and long term management. Suggest further investigation not at any additional expense!
- Victoria Gardens is already a green space and needs to be included as part of this. Traffic gateways should be added on St Stephens Road and Callington Road from the start of Victoria Gardens down towards Fore Street. Then zebra crossings added to go on to Victoria Gardens on Callington Road by the middle entrance and on St Stephens Road. Maurice Huggins to be reopened as a charity run tea rooms. With outdoor seating and canopies. Band stand added where the old shelter is in the gardens for live music events and possibly even the market in there too. Make use of the lovely space we already have rather than spending out creating a new one.
- No
- I am concerned about the effect on Glebe ave as whenever Fore st is closed then traffic increases with many vehicles speeding up the hill
- A complete waste of time and money. I thought there was a shortage of money
- I am worried that Glebe Ave will become a major road where more traffic comes along out street. Its bad enough now when things happen in Saltash Add to that the Bowling green, BT and the Clinic and those whom park for weeks at a time and do not live in the area. It would become a major problem for those who live here with much more traffic using this road
- Alexander sq, make a stage and event is great but also keep it as car park space when it does not have any events.
- Make car parking easier and cheaper to ease the parking on residential roads which at times causes major traffic congestion and difficult if not impossible access for emergency vehicles and buses
- Improved green area could be extended throughout Saltash. But need to protect residential areas from increased traffic ie Hlebe Ave where there are many families with young children living and crossing the road. How are you planning to prevent increased pollution and traffic there?
- Closure of the town centre is not a viable option when traffic will have to be sent via ill equipped narrow and unsafe routes when Fore Street is closed.
- Wish there had been a 'Love' option, too! The proposals for the Victoria Gardens end aren't radical enough. 'Losing' the lower end of Victoria Gardens and creating a new intersection there is the only way this could be used as a second event space. (During events when Fore Street is closed there is still live traffic around the mini-roundabout.)
- With the Eastern Gateway: Move the greenery, don't remove it. It'd be good to have a cycle shop and a cafe. But they don't have to be together. Just a cafe would be good..
- Will they connect up with the green corridor that was promised from the Saltash Gateway to the Tamar Bridge which has never materialised? Please don't raise our hopes if this won't actually be achieved. I really want the town to be much greener. I want a market every week, not every month, and I want proper provision for all, not just for drivers and shop keepers who believe a

lot of nonsense when it comes to active travel and shared spaces. Don't get forced into altering these plans to suit drivers and people who say trade will be lost. We know this is not what will happen and there are many examples of low or no traffic neighbourhoods across the UK and beyond that prove you don't need to allow cars to access everywhere to have a thriving town. In fact if you do allow cars access all the time, then you are going to stop the town from thriving. I do have a car by the way but I can see, hear and smell how damaging combustion engines are to our towns and our health.

- bring more people to the bottom end of fore street as their is small independent traders who get overlooked
- PLEASE NOTE EARLIER COMMENTS RE IMPACTS ON TRAFFIC INCREASE ON NORTH ROAD WHICH IS ALREADY DANGEROUS FOR PEDESTRIANS. I HAVE REPEATEDLY CONTACTED COUNCILLORS AND MPS ON THIS SUBJECT FOR 30 YEARS AND NOTHING HAS BEEN DONE
- Lower Fore Street needs much better promotion especially on events days as the shops there really struggle with footfall. Hence why several shops have closed (Truly Scrumptious and All 4 Smalls) being two cases in point.
- Half hearted and conservative. Will be ineffective.
- I think having a regular market would be a great thing for the town . Having lived in Dartmouth and having a weekly Friday market was great 😊
- Make more of a focus on Saltash being the 'gateway to Cornwall' and use signage before Fore Street to encourage people in off the Tamar Bridge
- consider solar canopies, green roofs & rainfall catchment on all built structures.
- Just do not send the traffic to North rd. Its getting ridiculous down there. Pollution is a worry due to constant traffic congestion, road works, repairs on Bridge and the tunnel. Getting in and out of our property is proving difficult due to it!
- Reducing parking spaces including the street will affect visitors to the town. Although nice planting areas in the car parks are nice this will only reduce parking spaces.
- USB charging points in benches (for example) for phones/tablets etc.
- A traffic light crossing/s halfway up Victoria park
- The charging points have overtaken belle vue car park. No parking for ordinary vehicles, so people won't bother & will just go to out of town supermarkets. No spaces for vehicles & masses of empty charging points! This is madness! Free parking 2 hours
- Due to the long establish built area there is very little scoop to createa new public square
- An entertainment space, such as a band stand for local bands to perform.
- The expanded use of Victoria Gardens would put money into improving and existing facility. Longstone Park with improvements, provides a ideal space for the Performance and the money could be spent on the improvement and maintenance of the space rather than expensive alteration of roads etc.
- I would like to see whatever plans that are put in place maintained and kept in good order in the future.
- The joined up thinking clearly hasn't been done with these proposals. My concern is that by slowing traffic through fore street this will force traffic onto other roads to bypass the slow areas, such as Glebe Avenue. Vehicle speeds in Glebe Avenue regularly exceed the speed limit with hard accelerations up the hill and frequent skidding at the bottom of the road. My preference would be to see shared space measures and low speed zones to be extended to these roads. Moving vehicles from primarily commercial areas into primarily residential areas is not acceptable.
- Creating green pockets a great idea, provided they are well maintained at all times which very often isn't the case. Ongoing funding would be need to avoid these areas being unsightly and v. sad. Concern about removing car parking spaces in car parks. Removing spaces in Fore Street would actually help the traffic clog as currently Fore Street is often congested whilst through traffic is held up by vehicles trying to park.

- Really like the idea of a Sunday market as Sunday is the only day I have free for shopping. More street furniture would be great if for outdoor dining/drinking. I like lots of planting but there still needs to be visibility at all angles. Need to ensure it is easy to use local and independent shops e.g. no parking charges for quick trips else people will go to chain retail stores. Ensure space for buses to use road without causing blockages.
- If removing parking from the high street, alternatives that are free short term need to be provided
- Concentrate of Fore Street please.
- I think care needs to be taken that not too much car park and car spaces are taken, many people want or need to take their car to Fore Street to shop. If parts of Fore Street are closed at different times, this will make smaller roads very busy.
- I don't think that making a performance space in Alexandra Square car park is a good idea. We have a much better space at Longstone, with better, far-reaching views and which can accommodate more people. Car parking is already at a premium in the town, with lots of cars parking on the streets around Fore St, making it difficult for those residents to find any space near, let alone outside, their house. I think that free parking in car parks should be properly trialled, alongside removing the free on-street parking on Fore St.
- Fore Street in Saltash is pretty drab at present and more greenery and seating is required however, please adopt a 'house style' and stick to it!! Please review Italian and Spanish street furniture companies which have some really funky designs.
- On all the proposed sites, I quite like the idea of traffic management to accommodate Market Space, maybe on Friday's and Saturdays and Bank holidays
- I totally oppose the suggestions for Alexandra Square car park. This would mean the loss of around 25 parking spaces. A single entrance/exit in Albert Road would cause more problems that it would solve. The street is already parked up at all hours and it is often difficult to use the road. Many people have no choice about driving to Fore Street and the removal of parking spaces will drive them away from the town. Ideas in relation to increased cycle usage are not practical - people cycle from Saltash not to Saltash. The suggestions in relation to Central Fore Street seem Ok at first sight but would cause significant problems. Diverting traffic along Belle Vue Avenue and Culver Road will increase traffic flows along narrow residential streets. The effect will be to divert traffic away from Fore Street thus removing a significant proportion of the potential users of the market etc.
- please don't lose parking spaces from Alexandra square. give a town centre pitch to a green grocer to offer fresh fruit and veg.
- no
- Don't restrict traffic movement, it's already bad enough trying to drive round Saltash
- I think we need a town square central to the town
- Saltash May Fair indicates how useful and supported Fore Street is when temporarily closed. More focus on this rather than other areas of the town centre. This works well. Even close it 'a la May fair' more often (markets, events).Extra note:Dont fall into 'shared space' system. Look at what happened in Bodmin. An expensive upheaval that has not been successful.
- belle vue east should be a much cheaper car park.
- PLEASE DO NOT provide a cyclist cafe, we have plenty of cafes in Fore street which all cyclists are welcome to use.
- Residential parking permits for residents on roads adjacent to Fore Street i.e. Victoria Road, Albert Road etc.
- Alexandra Square is a vital infrastructure link from the town centre to the waterfront and also provides parking for the railway station. The Square should be looked at as a transport node/part of the connectivity infrastructure for the town! E.g.electric bikes, tut tut ranks, charging points, drop off pick up points.

- Why a consultant from Bristol? Was there no company available in Cornwall or Plymouth? The council should actively favour local enterprises. Its 'Fore Street', not High Street - it is in these subtleties where homogenisation of towns occurs. Lets make more of the unique character of our town. I'm all for extending the green space of Alexandra Square, but not the 'peace garden'. This is simply a sentimentalisation of the two world wars and has nothing to do with peace. Sometimes it feels that these wars are all our town is about! That is certainly the impression from walking around it.
- Alexandra Square - the overall ideas are good. However, reducing the parking to 25 spaces will cause problems when events are held in St Nicholas Church and the Guildhall. Especially when some of those places are designated disabled and EV charging spaces. Pedestrian access from Station Road is not obvious.
- Close the 'town square' every Sunday, dissuade traffic from high street. New street furniture would be good if you can keep it level (Brunel would be disappointed in the poor levelling of his benches). Please engage with us regarding traffic calming on Culver Rd, happy to support, noting our drive comes out on a dangerous corner.
- Parking in the town centre is already near impossible for local residents. Even the removal of 12 spaces in the top car park for electric chargers has had a large adverse effect on parking.
- Car parking already very difficult
- DO NOT fully pedestrianise Fore Street!
- Vastly reducing car park spaces close to shops is daft. Belle Vue Road is already full of cars parked on yellow lines. People park on double yellow lines outside Tamar Pharmacy and down Lower Fore Street and opposite B V Road. They're not going to walk any further. Cornwall's recent increases in car park charges mean local residential roads are now filling up with commuter cars (into Saltash and car-sharing to Plymouth), so local residents have much reduced access to on-street parking near their own homes. this scheme will make it much worse. Making Belle Vue Rd an access road when Fore St is closed is daft because it's already effectively a one lane road because of parking. Look at Fore St on a weekday morning, it's full of older people with walking sticks, mobility scooters, walking frames, etc. Making the area 'pedestrian friendly' will deny them easy access to the shops. Moving the bus stops will also restrict their use of the town. Every shopper will go to Waitrose and Lidl - easy free parking and short walking distances
- Feel that the Square also needs to the Eastern/Western scheme to make it coherent i.e. slow traffic and make it joined up.
- Problem as always is steepness of Fore Street and lack of flat square(s). Improvements will/can probably only be 'cosmetic' I am afraid.
- Free parking for first two hours because people WILL use the town centre for more
- Alexander Square, being largest site, would be ideal for regular markets - secluded
- More independent shops and food/drink opening later than 2.30pm (after school treats)
- Fore Street only requires a few tweaks to improve it, not all proposed is necessary.
- I particularly like the idea of the Eastern Gateway redevelopment - this area is less inviting and underused. Pedestrian access is currently awkward.
- Culver Road is too narrow to accommodate alternative car routes as in the Fore Street plan
- Loss of parking in Alexander Square - as this is a car park often full, especially with events at the church
- Small playpark
- Increased outdoor seating
- Car park would have to offer a free parking period to encourage drivers to head for Fore Street and not out of town
- Improve/maintain road surfaces around Saltash to make cycling safer, and places to lock/park bicycles. 'Out of town' shopping areas have free parking - keep car parking costs in town centre minimal, or provide shuttle bus. Connectivity to new housing estates near Carkeel

- How about spending the money on a dog warden, decent playground areas which are safe, services to cut overhanging vegetation on to pavements, separating Longstone Park into a dog area and a green for children to picnic, etc?
- I like the idea of more events, will bring more people to Saltash.
- Please look at what needs doing at the moment e.g. tidy up areas around Fore Street, clean pavements in Fire Street (pressure washing), filling up empty shops
- I think that wherever changes are made we need to prioritise green planting, including trees for wildlife. Hard areas should be ideally permeable. Though it has been mooted and apparently is too expensive - the old post office car park would be an ideal, central area for a community space (Wesley Road)
- Could agree to losing car parking on Fore Street but feel need to keep all car parks as at present. Like the idea of slowing the traffic at both ends of Fore Street.
- Overall, some imaginative and welcome ideas. I do have reservations about the reduction of car parking in Alexander Sq, especially if the aim is to discourage street parking - this will cause congestion in nearby residential roads. Also, meetings/ events at the church often fill the existing spaces, though admittedly on an occasional basis.
- Reducing car park spaces will increase street parking. Sunday parking charges are already having this effect.
- Anything new will be destroyed by vandals! Planting/trees also, plus high watering bills and lack of water. New trees are regularly killed by someone removing the tops! Single access to Alexandra Square car park is already the case. People can't afford electric vehicles. This is a poor area!! please don't waste our money. Improve surfaces of car parks so safer for vehicles and pedestrians. Any proposed planting will be wasted due to vandalism and lack of water. Bigger disabled parking spaces. Safe surfaces needed for all conditions - drought and heat, ice and snow, and monsoons of rain. Drain / weed / litter clearance more important.
- Single access point for Alexandra Sq car park already in place. Belle Vue East - new spaces shown across access gates in constant use. Less disabled spaces in proposed = loss of accessible disabled parking. Need to look carefully at proposed green space on site of historic archway (granite/stone) next to proposed steps. Cab rear entrance used by Foodbank, proposed impacts on delivery/collection. Alexander Sq car park, current council sweepers hut has been blotted out by a proposed tree on its location.
- Leave Brunel where he is as welcome to saltash. Leave barriers in place for safety. More trees will mean more bird droppings eg look at seating outside Bandit restaurant. Why can't I find traffic info for fore street and the affect the suggested changes will have? Do you intend to allow all saltash residents have their say before implementing said changes? I would suggest every household was sent the proposals with an easy to complete questionnaire. Personally I am against the changes to fore Street. I would much prefer the changes to the Waterfront proposals which will give a fantastic upgrade and attract more visitors to saltash.
- The market is a good idea if the stalls sell items that aren't available in Fore Street, such as clothing, linens, fresh bread and vegetables. I don't want to see home made cards and jewellery that are at every table top sale. The cafe in Brunel House is a good idea as there has been one there in the past. However calling it a cyclist hub would put people off going there. This isn't Bristol where people cycle into the city centre. Our cyclists are usually on their way to and from work. Also the unwanted cycle paths take cyclists behind Fore Street. Alexandra car park should not lose any parking spaces for tiered seating. Saltash is a sprawling town and many residents live too far out to walk to town, and they have no bus service either. If they can't park they will shop elsewhere. Brunel's busy should remain where it is, looking out over the bridges. I can't understand why, apart from cost, the proposals have been drawn up by a Bristol company who have no idea how a town as unique as Saltash works, with its proximity to Plymouth. As all councils are under considerable financial constraints at the moment I wonder if this 'vanity' project can be afforded, even with grants as there seems to be nothing in the plans that we can't

live without. An ideal world with millions of pounds to spare would be a different matter. I'm not keen that only one area of Saltash will have any money spent on it when the rest of the town is full of weeds.

- The Fore Street option is great. Only loses a few parking spaces. Could be used every day of the year for small markets or for people to gather sit etc. Alexandra Square car park is the car park for the train station. do not remove parking from there. Happy to lose the small drive through by toilets. it is a waste of space and could be better utilised.
- Shared space areas: Colour and level of road surface must be clear to motorists to indicate where the road edge and boundary to the pedestrian area is. Discourage motorists from driving or stopping or parking in the pedestrian area.
- All great ideas but will require sufficient changes to parking and road structure
- Love the idea of Alexandra car park.
- The area in front of Brunel and the shops could have more seats but not necessary a square.
- The space outside mercury slots is a wasted opportunity so fresco seating
- The plans on view were a bit woolly! Traffic redirection along very narrow roads seems a dodgy plan. Any 'shared spaces' used need to be better than in Bodmin!!
- In my opinion fore street needs to be the centre of the proposals. Fewer cars going up and down the street would make it a much nicer area.
- No

Q10. Do you have any other ideas about what could make Saltash Town Centre even better?

Answered	142
Skipped	85

- Modify the existing area without being too drastic. There is no need.
- There are often groups of young people in the summer months gathering near the war memorial who are very loud and intimidating, as lovely as an area for them to gather more comfortably would be, I feel that this small area between pubs is not ideal. Perhaps more seating areas nearer to the waterside which is an existing area for fetes etc? I appreciate it is a steep hill but more funding for a local bus route and bus stop could alleviate this, perhaps even small pedestrian 'flyover' that makes it a gentler walk up and down. Invest the money into existing projects and bring them to full potential first, address the smaller issues with access around the station and improve the seating areas and visage of Fore Street to encourage more use of the local shops.
- Enhanced floral displays in the raised planters. More blossom trees in Fore St.
- Major clothing retailer for teenagers
- Would love to have a space that we could use for church activities / community outreach one day. Love the festivals.
- Free parking for 2 hrs allows for shopping and a drink or lunch, businesses are struggling enough at the minute. Pavement areas could be made better, nightmare outside of Lloyd's bank at the minute. Make areas wheelchair friendly. Don't demonize cars, they bring shoppers into the town, you risk pushing shoppers to out of town areas where parking is free, we have a lovely high street don't go ruining it.
- Improved cycling infrastructure. A variety of shops/eateries. Currently the high street is dominated by charity shops and hairdressers, can anything be done to increase variety? E.g. reduced rent/subsidies for certain shops.
- Free parking to encourage public use
- Free parking.

- Encourage more variety of shops and evening eateries. Too many hairdressers/barbers and charity shops. We have enough cafes for the daytime but no more is needed. The general facade of the buildings needs tidying up and a more connected route to the bottom of forestreet, waterside and train station.
- Lobby Cornwall council to change parking fees back to free on Sunday, keep after 1600 free, to encourage people to stop and use the local shops etc. Agree venue for arts and culture needed, but station can be used more, SSNF church is good for concerts. Get school to take on littering education. Support independent shops, encourage niche markets that will bring outsiders into town. Welcome pack for all new residents especially on new estates who might not realise there is a main street. Essential to keep as much car parking as possible, rural transport deficiencies means we rely on cars, probably need bus services to pick up again as several have been lost. Signage to/ from railway station could be improved too.
- Tidy up the street, encourage users to come across the bridge with free parking 3 hours . It's cost enough to cross the bridge .Fore street is cluttered with car especially if the tag / toll both fails which they do often. The TBC rule over the powerless town council
- I think Saltash Town Centre is great. Lots of parking, easy access, and transport is good. There are good shops and restaurants. However, the road is off putting when walking around the area. I would suggest clever pedestrianisation of Fore Street so that the area is easy to access by car but it is enjoyable to walk around. The recent event was a great example of how it could be used but outside seating for restaurants would also be great.
- Yes, slow the traffic down on North road!!
- Weekly market days
- Saltash
- Whoever thought of these ideas and how much money had been spent on this?
- Encouraging building owners to improve the look of property above some of the shops. You look up and it can look really fatty. Perhaps limited times free parking for shoppers
- Making fire street pedestrian only except for perhaps public transport.
- A dedicated indoor market area, like Tavistock, where small businesses are supported and celebrated in the town and not shoved into a corner
- The priority for saltash town centre is more free parking. Build more spaces and ensure all carparks offer at least 2 hours free. Otherwise we will continue going to Plymouth.
- A regular market
- See above in 9. We need more places to dine in the evening possibly. Foreign Muck and Bandits are great and have made Saltash so much better in evenings. Also small bars like Cockleshell a great addition. A main focal area for special events such as May fair is so important. May be it should be Victoria Gdns. Traffic flow is always the problem.
- Unless tge parking charges are reduced I would not shop in saltash. Waterside looks really rough and tatty. Missed opportunity here to improve the grassed area
- Fore Street canopies and mini barriers to specifically protect pedestrians from wind and rain
- Stop centring on cycles, very few residents will ever cycle and in this location they are dangerous to riders and other road users plus Saltash is built on hills
- Has anyone considered how we can make the town centre more accessible for the neurodiverse community? We are unable to attend events like the May fair because there isn't any designated areas of calm, without speakers etc that can be accessed. Also what about pillmere? There is supposedly a bus that collects to go to town but I've never seen it. We're out of the loop over here.
- It would be great for Saltash to be more accessible for families, especially those who have twins. So parent & child spaces and baby changing facilities would encourage me to use the area more.
- More parks and play equipment for children
- Free parking.

- Clear up the bottom of Fore Street by moving the up bus stop up past the coop so that 3/4 busses are not waiting at the bottom of Fore Street
- CCTV, Revert back to free one hour parking, the shared roundabout in Bodmin is an example of a shared pedestrian/traffic zone, that isn't successful.
- Make shop rent competitive so that better shops can afford to come into the town other than hairdressers, estate agents and charity shops
- More free parking to encourage people into town.
- yes, more shops - grocer, greengrocer, ironmonger etc. We only have the Co-op as a general food shop at present..
- See the above.
- Parking charges must be addressed. If you want people to visit then they have to be able to park at a reasonable price.
- A theatre/ performance space
- Resident parking car parks are not used if you live close to town there is no parking once you leave home my wife is disabled and can't get to the car I live in lower fore street
- Improving the situation at the Roundabout by Victoria Gardens as this is a very bad junction for all, cars, cycles & pedestrians are VERY vulnerable at this junction. Creating a one way system in Fore Street with traffic calming measures- not humps- but green spaces creating 'swerves' would slow traffic and would greatly reduce the need for pedestrian crossings. There should be a 'Pedestrians Have Priority' culture throughout Fore Street. Further reducing the parking spaces in Alexandra Square would be detrimental to the Coop which already has to compete with 'out of town' supermarkets who are able to offer 'Free Parking'
- Market idea is brilliant reduction of duplicated businesses would help
- Better access to waterfront area and more facilities/shops there in an attempt to broaden the attraction of the town centre and make it more appealing.
- Improve the flowers and planters in the summer. Attract Saltash existing residents rather than try to attract people who live outside of the town.
- more free parking
- Better use of our existing green spaces would be good, we have three parks in close proximity to Fore Street at
- Free public parking, wider loading bays to keep Fore Street clear
- Before increasing space for more pedestrians you need to make visitors more welcome. Make first three hours parking free. It works for Plympton and Crown Hill. Not get rid of car parking.
- Surely Waterside has got to be a priority? Also Salt Mill? Many residents who live on the outskirts don't even know these places exist. I walk there most days. Stunning views. It is used by a few paddle boarders, sailors but could be made so much better with affordable eating venues etc.
- Make Victoria Gardens into a useable space for a town market etc.
- Once the work is done, having someone in post with funding to host regular events - to make the most of the new spaces.
- More parks and play equipment for children
- Free parking or at least extending periods of free parking.
- Get rid of those stupid speakers
- Once created, the "space" or "facility" should be utilised by a programme of events being in place, perhaps by having a Director of Events and or a committee who are responsible for making the new facility work. A people's entertainment committee!!!
- Get rid of the drunks and drug addicts
- Encourage landlords to reduce rental of shops. Possible one large shop could be rented by a group of working artisans for visitors to watch work, encourage young entrepreneurs

- Not taking away parking spaces when you want people to visit the town centre, and stop allowing chain shops to have planning permission outside of the town centre, which takes away from the local shops. Alexandra square car park is regually used by church goers, some of which have mobility issues.
- Develop green area but consider impact on neighbouring streets and communities
- intergrating Fore st and Victoria gardens together
- Yes - Victoria Garden itself! Needs input from professionals. With traffic control, pedestrian crossings, greenery. Surely this is the prime spot!
- Another supermarket, like Tesco's, a small one. Co-op too expensive and not all have cars. Poundland. Waitrose.
- Saltash needs a weekly market, preferably covered like Tavistock to encourage people to use the town. Owners of the shops need to smarten up the buildings they own to make Saltash town centre more attractive. At present it looks very sad and dates. Other towns we have visited have conditions to ensure a good standard is maintained. Why not Saltash?
- It always comes down to parking - and that is the elephant in the room!
- it's needs to feel more pedestrianised without being pedestrianised. All one level cobbled effect paving (so no pavements or Road) with bollards separating road from walking area. At the moment traffic is too loud, too quick so it's not a nice atmosphere for people walking about, sat outside cafes etc. we CANNOT pedestrianise it though as it will kill the town centre.
- No
- To increase green areas and consider combining traffic flow and utilising the wider pavements for markets etc
- Maintain what we have.
- Saltash
- Arcade makes better shopping opportunity to visit Town centre, specially North Side get sunlight directly.
- Keep the road width to its maximum to improve traffic flow and to deter vehicles using residential roads
- Def need a lot more trees and shade asap
- Shop variety could be improved, a small Argos would be very useful, also more consideration of Longstone Park for events, it is a ready made green space.
- Traffic in Fore Street is not a major problem so I would be concerned traffic is diverted through Glebe Avenue as this is residential with children about and parking is already a problem
- Saltash
- 20mph across the board and discourage combustion engine vehicles. We are blighted by noise and fumes, bad drivers and inconsiderate pavement parkers. Let's make Saltash a place for walkers and cyclists first, and good public transport connections.
- look after the shop frontage more. Bring down the parking charges, the prices are stopping people from staying in fore street. thus small buisnesses are suffering as most of them close at 4pm. encourage local people to shop local. no more charity shops or hairdressers . bring some different investors to the shops
- PEDESTRIAN SAFETY BEING TAKEN SERIOUSLY IN CENTRE AND ELSEWHERE
- Offering special deals on parking. Etc pay for 2 hrs get 1 free. No charges on a Sunday
- Yes.
- Having cafes opening longer hours and serving food after 2pm. Very often go down town to meet friends/family and there is nowhere to get decent food after 2pm and most cafes shut by 3
- A regular market to include local produce and crafts but not too often, maybe once a fortnight
- If you end up with the "pedestrian friendly" design implemented in Bodmin, please make sure there is plenty of signage for pedestrians & vehicles; this system in bodmin is very confusing. If

creating a market area or regular events, consider using different event companies for them, to maximise opportunities. Decide on a town "brand" eg sustainable/ eco-friendly? & stick to it.

- I would love to see Carkeel RoundAbout sorted awful welcome to the area
- Keep carpark charges down Saltash has become an expensive place to live if its cheap people will return, Lower tag prices for residents, A free splash pool(portsmouth has two and it brings people in) cinema, Outdoor cinema events, chess board painted on a table in one of the parks for older generation,
- Better modern displays to advertise town events. A4 pages are outdated and never read.
- Encouraging more traditional shops like grocers/butches etc and not building convenience shops on the edge of town. Bring people back into the street rather than making it too easy to just drive up to Waitrose.
- Less traffic . Slow traffic down.
- Free parking 2 hours. Gives browsing or coffee time. Women especially will spend more money with this option. Make charging points either electric or normal cars with exception of a couple of spaces! The electric spaces are nearly ALL EMPTY
- Saltash Just need a tidy up and additional greening
- Focus ofn the improvement and maintenance of current green spaces and the planting of greenery to encourage garden birds and improve the overall feel of Saltash.
- who is paying for this?
- Free parking for first half an hour
- This questionnaire is poorly designed and clearly set out to receive favourable feedback. Having no opinion and being undecided are clearly different things. I will be following this up with an email.
- Retail outlets close too early, especially for workers - the centre is dead after 4pm most days. 1/2 free parking would be a huge help to those just popping into the bank, chemist, post office
- An area for outdoor dining. I like how dog friendly it is (shops, water bowls left out) - keep dog owners in mind. Open more in evenings/Sundays so people working 9to 5 can use it. Dog park/Longstone with gates. Somewhere to socialise with my dog without the risk of her running out into the road.
- A bandstand in Longstone Park for music and entertainment, people taking their own chairs, blankets ideal for Sundays and holidays
- The buildings on Fore St are depressing when you enter the town: boxy, grey and utilitarian. It's an embarassment that that's the welcome you receive when you enter Saltash. With the exception of 1 or 2 dotted on the street, the rest are ugly and uninviting.
- The Fore Street idea looks fab. Markets everyday without even closing the road
- Some form of 'teenzone' would be good news maybe incorporating a micro-skatepark and a brightly coloured area for Mums & Dads to sit down with their youngsters incorporating smaller seats for little ones. These surveys tend to look at things from an adult perspective - take this survey into primary and secondary schools and ask students what they want???
- Regular Street Entertainment
- Saltash
- no
- Get rid of the post office sorting building and turn that into a public square/ park. It's an absolute eyesore. Lots of building need updating and cleaning and the whole town needs its grass cutting and weeding properly.
- Markets
- Just focus on a few things dont try and redesign the town centre. Do eastern gateway - low cost option. Use Victoria Gardens more. Ideal in centre of town
- SALTASH
- remove stupid speakers. easte of time and money

- A farmers market or similar once a month or week would be great but PLEASE NOT ON A SUNDAY. There are 6 days the shops are open so let's do it on a day they are open. PLEASE! Business' are wanting more footfall when open! not when they are closed
- A 'stage/bandstand' for local groups/schools to perform on, especially during the holiday periods. A means of increasing footfall.
- A public transport plan for the town, reduce incoming cars, but make public transport into the town an attractive option.
- What about rainwater capture for green space resource during the summer? Close the town centre to traffic every Sunday. need a better bus terminal/hub to enable visitors to shops and local traffic
- More car parking spaces
- Shops that are empty. Look into high street brands opening e.g., shoe and dress shops
- Speed camera on Fore Street
- More planters with seating on existing pavements. But how will you stop jobs from ripping up the new greenery?
- Car parking. I know, it is Cornwall!!! But 2 hours free parking would enhance the town massively. Belle Vue needs to be more accessible. Maybe EVENING market?
- perhaps a late night shopping that all shops/cafes participate in!
- Have all the frontages cleaned and painted outside the lower shops from P.O. Lots of bird poo. Same under nearly all the trees. Resolving this issue would improve the street.
- Do need to think about the connection between the waterside and Fore Street - they shouldn't be two separate entities
- Make more use/improve waterfront - down by the river
- Sit outside options
- I love the idea of a monthly Farmer's market, perhaps in Victoria Gardens, or bottom of town so don't have to close Fore Street to traffic (buses). Better advertising of town centre facilities/events, e.g. repair café, in surrounding villages
- All of the above.
- More hangout zones for young people, I like the idea of the parks.
- Just general tidiness and looking at getting more shops. Improving the overall look of Fore Street, Victoria Gardens, Longstone Park. New Childrens' play park.
- Partial pedestrianisation - though would have to take into account access for less mobile folk, who may not qualify for disabled parking but who still struggle to walk any distance.
- Free parking on Sundays - especially in Station Road / Alexandra Square
- More green areas - possibly with seating. Encourage shoppers by having a 'first hour free' in the car parks.
- Drain / weed / litter clearance on roads, pavements and gutters. Reduce the parking charges.
- Better independent shops
- reduced or free 1 hour parking. more cafes.get rid of speakers.
- Parking and traffic management - As a resident of Albert Road in the town centre, I am concerned about the implications of these plans (especially Alexandra Square) for residents parking and traffic management around these streets. There is currently no residents' parking scheme, or free parking in the car parks. There is already competition for parking between residents, workers and visitors to Saltash. This encourages people to drive around looking for free parking in Station Road, Albert Road, Victoria Road, Essa Road and Higher/Lower Port View etc.. The volume of private cars in the town centre should be reduced. A residents parking scheme should be introduced. Schemes such as 2 hours free parking in the car parks would help. Affordable park and ride and public transport access to the town centre should be considered.

- Make point from Police Station roundabout to Tamar Bridge 20 mph limit. Install 3 car lengths of double yellow lines on south side of Callington Rd 1/2 way between top of Victoria Gardens and south west corner of Long stone Park.
- Pedestrianise at least half of the street
- the green space under the bridge at the bottom of the hill can this not be explored restaurants, coffee shop etc in the summer this is a missed opportunity to have a great setting / instagramable location to drive public to Saltash.
- The area in front of Brunel House should have a raised stage or platform that will be used to stage events seen up the road, or to serve as a viewing gallery out to the Bridge and Tamar. It can have a cafe, and seating. Also, the tapestry in the long room in the Guildhall is hidden. It should be featured and with more explanations of the stories it holds, and too of its creation. More can be done to encourage sewing, cooking, DIY, gardening, art and music: use facilities to allow residents to conduct workshops. Percentages may be accrued to support development.
- I know this won't happen but pedestrianisation would be brilliant
- Cycle access to Fore St is not good enough. The cycle lane on Callington Rd is great but does not reach Fore St.
- No
- Residents parking permits to encourage vehicles into car parks and off residential streets, blocking roads and causing congestion.
- Personally I would like Fore Street permanently closed to traffic but to do this there would need to be well thought out "simple" routes for traffic/busses and additionally car parking with quick and safe covered walkways to Fore Street. Additionally some method of allowing deliveries to shops before 8:00 AM or after 8:00PM. Hard to achieve I know but if we decide that is what we are going to have then it becomes easier to work out how we achieve it I think.

Q11. What is your connection to the area? (please tick all that apply)

Answer Choices	Responses	
I live in Saltash	88.99%	202
I work in Saltash	19.38%	44
I study in Saltash	0.00%	0
I regularly travel to Saltash	4.85%	11
I want to live in Saltash	0.00%	0
I live in Plymouth	3.52%	8
I represent a group/organisation (please specify)	4.41%	10
Other (please specify)	7.93%	18
	Answered	227
	Skipped	0

Q12. What is your age group?

Answer Choices	Responses	
11-15	0.44%	1
16-24	2.64%	6
25-34	8.81%	20
35-44	12.33%	28
45-54	14.98%	34
55-64	20.70%	47

65-74	23.79%	54
75-84	12.33%	28
85 or over	0.88%	2
Prefer not to say	3.08%	7
	Answered	227
	Skipped	0

Q13. How do you get to the town centre? (please tick all that apply)

Answer Choices	Responses	
Walking	71.37%	162
Walking with pram/pushchair	2.64%	6
Jogging/running	3.08%	7
Mobility scooter/wheelchair	0.44%	1
Bus	19.82%	45
Taxi or other cab	3.52%	8
Bicycle	7.93%	18
Motorcycle/moped	0.00%	0
Train	9.69%	22
Car (passenger)	25.55%	58
Car (driver)	58.15%	132
HGV	0.00%	0
Commercial vehicle	0.00%	0
Scooter	0.00%	0
Other (please specify)	3.08%	7
	Answered	227
	Skipped	0

Q14. Would anything encourage you to use a different form of active travel? (e.g. public transport, cycling, walking?)

Answered 116
Skipped 111

- more trains
- Shuttle buses to the waterfront during events and peak holiday times
- no
- Higher tolls = good thing
- Our family love road cycling - including 12 year old son - would love anything that makes the roads safer for bikes
- I use when I don't have heavy shopping or large items
- There is next to no cycling infrastructure on the main routes, improving this would encourage me to cycle more than I do currently. Also, better thought out and more secure bike storage arrangements (e.g. fore street and the railway station). Cycle paths that cross the pavement/road I think are more dangerous as you are constantly crossing junctions as a cyclist.

- Free bus pass
- Buses to Trematon & Menheniot (the areas I reside/ stay in)
- No
- Close parking in fore street it's not pedestrian friendly. cars parked on lower fore street towards the bridge walking entrance. Always having to walk on the pavement. Free parking would increase footfall to fore street. No private cars in disabled .
- No - if it is inaccessible, I just won't go.
- Cycle more if the traffic is slowed down.
- A funicular from the Waterside!
- No
- I already use the bus and train to travel
- Stronger bus services in the st stephens area of saltash as we are only getting 1 bus every 40 mins
- Not remotely interested in another form of transport. Very happy with my car. Unhappy with the lack of sufficient free parking in saltash though.
- Use them all anyway
- Put up the tolls to encourage greater use of public transport
- No
- public transport need a "hub and spoke" system
- I already use various forms of transport
- Not from Pillmere because it's too far to walk
- We live very close to the town centre so nearly always walk
- Too hilly for cycling and money already wasted on cycle lanes that few cyclists use. Pavements and walkway are already perfectly adequate.
- I do walk
- I already walk because I refuse to pay for parking when I just need to go into a shop for 5 minutes
- Regular and frequent bus service to include Forder
- Nearest bus stop is 2 1/2 miles away and it's a 3 mile walk.
- Public transport plus a bus stop in my area (an extra one) Need bus service to cover areas e.g Waterside, New Road, North Road, Old Ferry Road
- Age and fitness limitations
- Transport from Pillmere is non-existent. Too far to walk there and back with a heart condition.
- More frequent bus times
- No
- I would cycle more if the cycle route had been better designed. as it is coming from Lower Burton, the designated route forces bikes back not the road above Longstone Park- ie. at one of the most dangerous parts of the route!! I cycle less than I used to because on THREE occasions I was nearly knocked off my bike at the roundabout by the fire Station. Drivers are too inconsiderate to cyclists and I was VERY DISAPPOINTED at the route chosen in Saltash as a cycle route.
- Too far out apart from train
- We already use all of the above
- lower road speeds around the town to encourage other forms of travel.
- Its easiest for me to walk. Unless traffic were to increase on my street and then I would have to drive for safety.
- Buses to/from Forder
- yes more regular bus service from near my home to the town center
- I walk
- No

- More reliable and regular bus services that serve all areas of Saltash including Pillmere. I already walk regularly but do not cycle as my children are not yet ready for this.
- We live very close to the town centre so nearly always walk
- A more widely publicised community bus for the hamlets around Saltash.
- Stop cars parking on pavements.
- Cheaper and more convenient public transport
- There are no bus routes through Forder any more
- Pedestrianised
- I would use the buses if they were more reliable
- N/A
- No. I live by the centre anyway
- No
- Public transport running when timetables.
- No
- No.
- That is what I do already. I find the existing cycle routes are very poor and would really like either a proper separated route that respects the rules as they were set out by Government a few years ago, or a blanket 20mph rule to make it safe to cycle on the road. Bicycles are actually vehicles after all and cyclists have as much right to be on the road as an car, lorry, van, or bus driver. I'd also like much better signage and to take out all the ridiculous obstacles to cycling of which there are many. Keeping the bus fares low would also help. And stopping pavement parking would make the lives of every wheelchair user and buggy pusher much better.
- no buses come to or near where i live
- No, I have too far to go and need to transport goods
- PEDESTRIAN SAFETY BEING PRIORITISED. I already do as I do not own a car and could not afford to. Also as an environmental scientist I do not wish to but I frequently feel unsafe with lack of footways and those that do exist being blocked by parked vehicles or overgrown with vegetation in addition to irresponsible motorists travelling at inappropriate speeds and often ignoring pedestrian crossings and highway code priorities..
- Nothing at the moment
- Better bus routes around the Saltash area..A reliable bus around St Stephens area
- Reliable bus service, maybe a small amount of bikes to hire
- A bus route that goes down North road
- No
- Why
- No unreliable & expensive! I want to park easily! If people can't park they won't bother. You can make it as pretty as you like but it won't work unless people can park! Free is best! Busy shops create jobs, business rates, put money into the economy. Stop the greed & let's succeed!
- better pavements.. get cars off them!
- no
- Walking is the easiest way into town for me. But for others
- Bus if regular/cheap - quick to use. Bike if better roads/places to park it.
- More cycle parking positions
- get cars off pavements!
- Fix the platform gap at Saltahs Station
- I'm disabled so my car is the easier choice. I have a bus pass so I intend to use that when I am able..
- I live fairly close so it's only a 10 minute walk or shorter cycle ride
- I walk wherever possible at the moment

- stop cars and lorries parking on Albert Road on the route to the station. Improve the route with signage to the station.
- no
- Better cycle routes,
- no
- Currently use all forms
- improve route from the railway station. improve pavements in general. stop pavement parking.
- Not when working
- No as I am disabled
- An extension of the public transport link to the China Fleet Club.
- I already do
- Street legal e.g. scooter
- No hills. Clean, accessible toilets - stay longer in the high street.
- Need reliable bus service
- Cycle routes and safe space for storage
- Mobility hampers cycling. More like the Big Red Bus would encourage public transport. Don't want electric scooters!
- Better train connectivity from Plymouth - nowhere to park on other side
- I would use the train from Plymouth but nowhere to park near Plymouth station
- I try and walk where I can. Public transport is expensive.
- My walking is limited so either need bus or to use car, however have an electric vehicle
- I live within easy walking distance of the centre. Many elderly people do not.
- Walking and cycling - positively dangerous on A38/A388. Bus service of 1 per hour is fine as long as it turns up.
- No, I already walk over 10k steps per day
- Nothing necessary
- No
- I already walk
- I already do
- No
- More reliable bus service
- shower facilities to cycle.
- Quieter access routes from New Road
- A free bus run at the weekend would get residents into the center and promote business. The music over the speakers is great!
- No
- No, I live too close to be able to use public transport.
- Better cycling infrastructure.
- N/a
- No
- Closing Fore Street to all traffic

Q15. Please provide your postcode:

Answered 221

Skipped 6

Postcode:

PL12 4AD 1

PL12 4AE 3

pl12 4af	1
PL12 4AH	2
PL12 4AL	1
PL12 4ba	2
PL12 4BG	1
PL12 4BL	1
PL12 4BP	1
PL12 4bq	5
PL12 4BT	1
PL12 4BU	2
PL12 4BX	1
pl12 4by	1
pl12 4db	1
pl12 4dd	1
pl12 4dg	1
PL12 4DL	1
PL12 4dn	1
PL12 4DP	1
PL12 4DQ	1
PL12 4DS	2
PL12 4DY	1
PL12 4EA	6
PL12 4ED	1
PL12 4EE	4
pl12 4ef	1
PL12 4EG	2
PL12 4ER	2
PL12 4ET	2
PL12 4HT	2
PL12 4JB	1
PL12 4JD	1
PL12 4JH	1
pl12 4jj	1
PL12 4LF	3
PL12 4LL	1
PL12 4LN	1
PL12 4LR	2
PL12 4LY	1
PL12 4NH	2
PL12 4NJ	4
PL12 4NP	1
PL12 4NX	3

PL12 4PA	1
PL12 4PE	1
PL12 4PG	1
PL12 4PN	2
PL12 4pr	1
PL12 4PS	1
PL12 4PZ	2
PL12 4QB	1
PL12 4QE	1
PL12 4QN	2
PL12 4QR	3
PL12 4QS	5
PL12 4QW	2
PL12 4QY	1
PL12 4RD	4
PL12 4RG	1
PL12 4RU	1
PL12 4RX	1
PL12 4SG	2
PL12 4TS	1
PL12 4TT	1
PL12 4UB	1
PL12 4UF	1
PL12 4UL	1
PL12 4UT	1
PL12 5DH	1
PL12 5JP	1
PL12 5NH	1
pl12 5nr	1
PL12 5NX	1
PL12 6AX	1
PL12 6BD	1
PL12 6BE	2
PL12 6BG	2
PL12 6BH	1
PL12 6BJ	1
PL12 6BN	1
PL12 6BQ	2
PL12 6BT	1
PL12 6BZ	1
pl12 6da	1
PL12 6DF	1

PL12 6DN	7
PL12 6DQ	3
Pl12 6dr	1
PL12 6DT	2
PL12 6DW	2
PL12 6DY	2
Pl12 6ee	1
PL12 6EF	1
PL12 6EH	3
Pl12 6ES	2
PL12 6EU	8
PL12 6EX	2
PL12 6HE	1
PL12 6HW	4
pl12 6ja	1
PL12 6JD	1
PL12 6JP	1
PL12 6JQ	1
PL12 6JR	1
PL12 6JW	1
PL12 6jx	1
PL12 6JY	2
PL12 6LL	1
PL12 6LQ	1
PL12 6LW	1
PL12 6PE	2
PL12 6PH	1
Pl12 6pr	1
Pl12 6ul	1
Pl12 6wf	1
PL12 6XH	1
Pl12 6Xj	2
PL12 6XN	1
Pl12 6XW	1
PL13 2PJ	1
Pl14 3fu	1
pl3 4ee	1
PL3 5HZ	1
PL4 7AZ	1
PL4 9DH	1
PL5 4LW	1
PL6 6DT	1

PL6 8BH	1
PL7 4LQ	1